

**WINNEBAGO COUNTY
AGING & DISABILITY RESOURCE CENTER (ADRC) COMMITTEE**

MEETING MINUTES

DATE OF MEETING: Monday, September 11, 2023

TIME OF MEETING: 3:00 p.m.

PLACE OF MEETING: Oshkosh Human Services Building, Room 033, 220 Washington Avenue, Oshkosh, WI 54901

Members Present: Kate Pfaendtner, Rob Paterson, Harold Singstock, Brooke Slick, Michael Robinson, Jim Ponzer, Jim Lauer

Members Excused: Liz Jones

Staff Present: Beth Roberts, Brian Nagler, Lori Duclon, Nicole Davis-Dawald

Kate Pfaendtner called the meeting to order at 3:04 PM. Committee members gave self-introductions.

1. **Public Comments: No public comments.**

Lori Duclon of Winnebago County Public Health shared:

- **School for Seniors** – The Neenah Committee on Aging is holding a School for Seniors. There will be resource tables along with sessions of Protect Yourself from Common Scams, Community Resources Meet & Greet, Artificial Intelligence, and Laughter & Wellness.
- **Upcoming Falls Prevention Events, Classes, and Programs** – A falls prevention presentation is being held in Menasha on Wednesday, September 27th. On September 19th a new Stepping On Falls Prevention class will be done through the Health Department and ADRC. The Health Department also has a program called Stay Active Be Confident where they look at people's homes, how they are walking, medications, and conduct blood pressure checks.

Jim Lauer reported that Day in the Park for the Young at Heart is being held September 12th at Fritsch Park in Menasha including BINGO, lunch, and door prizes.

2. **Approve Minutes of the August 14, 2023 ADRC Committee Meeting:** A motion was made by **Michael Robinson** to accept the August minutes which was seconded by **Jim Ponzer**.

3. **Don Hanson Acknowledgement – Beth Roberts:** Beth Roberts acknowledged the passing of former committee member **Don Hanson** who was a very strong advocate for individuals with dementia and helped the committee look at how to best serve those with dementia along with their caregivers.

4. **Committee Membership – Beth Roberts:** **Fritz Rudy** has resigned from the Committee, so there is an opening for a committee member. Anyone interested in joining the committee should contact Beth Roberts or the County Exec's office.

5. **Care Management Organizations / Family Care – Paige Domach, Nancy Leipzig, and Tracy Hetzel:** When an adult is in need of long-term care services, enrollment counseling is done to determine functional eligibility including information on the choices of long-term care agencies available to provide case management. Periodically long-term care agencies attend ADRC committee meetings to provide information and updates to committee members.

- **Community Care – Regional Program Manager Nancy Leipzig:** Community Care is a non-profit organization based in Wisconsin. Community Care serves 15 counties in Wisconsin and currently

serves 538 Winnebago County residents of which the vast majority are non-nursing home level. Current performance improvement projects include member health portal updates and annual diabetic eye exams.

- **Lakeland Care – Regional Program Director Paige Domach:** Lakeland staff have begun training for the Community Connections Initiative. Lakeland has been working with a call service which is a loneliness application. Fliers have been sent out to members regarding the app which allows members to play games, search for resources, and includes a call service. This has been very successful with members and will be rolled out to caregivers as well. Also being worked on is: 1) provider support including training resources, behavioral health, and other supports; 2) staff time off for volunteerism; and 3) peer mentoring.
- **Inclusa – Regional Senior Manager Tracy Hetzel:** Inclusa serves 68 counties in Wisconsin. In addition to working on the Community Connections Initiative, Inclusa is working on: 1) workforce retention strategies to support providers, 2) incorporating technology into members plans so more physical hands-on support can care done, 3) working through having been acquired by Humana, and 4) working with members on the MA renewal process following the public health emergency unwind.
- **Community Connections Initiative** – All MCOs have had to submit strategic plans to the Department of Health Services for the Community Connections pay for performance initiative which started on January 1st. MCO staff are currently being educated on this initiative with the goal of increasing the percentage of members actively engaged in the community. Implementation of tools with members begins in 2024. 2024 will be focused on members who are in their own homes or apartments and the 2025 will focus on members in out-of-home placements.
- **Competitive Integrated Employment Initiative (AKA supported employment):** This pay for performance initiative has proven successful and will continue beyond the initial five-year timeframe. The goal of the initiative is to increase the number of members receiving at least minimum wage for working.

Q: The new Electronic Visit Verification (EVV) System has brought on changes that disrupt the flow of care for clients such as the number of times clients can have visitors and visits are not allowed to exceed four hours.

A: After member discussion, it appears this issue is actually related to supportive homecare agency shortages as minimum timeframe requirements have been established so staff are there for longer blocks of time in an effort to minimize staff travel time and mileage costs.

Q: What other options are there for clients who only require med monitoring?

A: Options include using self-directed supports rather than utilizing staff supports. It was brought up that DHS needs to open up the possibilities including awareness of utilization of new technology. Another suggestion was to bill per visit for med monitoring.

Q: Could links to agencies be included in minutes so members can do additional research on their own?

A: Community Care – <https://www.communitycareinc.org/>
Lakeland Care District – <https://www.lakelandcareinc.com/>
Inclusa – <https://www.inclusa.org/>
Electronic Visit Verification (EVV) – <https://www.dhs.wisconsin.gov/evv/index.htm>

Q: A recent article was in the news regarding the government starting a five-year program in which there will be a set amount of time staff are to spend with each nursing home patient. How much input do MCOs get into something like this?

A: Projects that involve the State of Wisconsin include many meetings with MCOs prior to implementation to allow for the MCOs to voice input. PBS aired a story that the Biden administration has a proposal with the requirement for three hours of patient care per day by nursing home staff. The federal government typically asks the states for input. For projects such as the Community

Connections Initiative, there will be stakeholder and advisory committee meetings both locally and at the statewide level. The Wisconsin Assisted Living Association will typically pool together a letter regarding input on changes. MCOs also all have advisory committees that meet on a quarter basis.

Q: You said that you had a portal, is that a communication portal as well?

A: Yes. We are trying to encourage more members to make use of the portal so they can communicate directly and securely with their care team.

6. **Reports - Committee Member Updates:**

Beth Roberts:

- Mike Norton – A tree is being planted next to a bench in the county park in memory of former committee member Mike Norton. Once the tree and bench are in place Beth will send out details regarding an informal gathering which is being planned to acknowledge Mike's dedication.
- Lieutenant Governor Visit – The Lieutenant Governor is coming to visit the ADRC tomorrow to learn more about the programs and services offered in our community.

Lori Duclon reported that COVID numbers are going up again including significant outbreaks occurring at nursing facilities. The Health Department has COVID tests which are available to the community. The updated influenza and COVID vaccines are coming out and there has also been some talk of adults getting the RSV vaccine. Some COVID tests have expired however may be used if the control line on the test is still active. Information on COVID is available at the ADRC and the ADRC may be able to assist if transportation is a barrier to getting vaccinated.

Brian Nagler reported continuing to be busy. There is a meeting tomorrow with staff for input regarding ADRC processes. 53 enrollment packets went to MCOs in August and prior months numbers were 52, 64, and 48. Due to more accurate time reporting, 1857 contact lines were charted in August which results in increased Medicaid revenue reimbursement funds. In August there were 186 contacts which were for long-term care functional screenings for 86 unduplicated individuals. There have been three new staff since April 13th. The State also provides statistics from across the state. Face-to-face in-home functional screenings are required unless a waiver has been approved. In-person signatures are now required again.

Nicole Davis-Dawald:

- Virtual Dementia Training – The Crisis Team is doing virtual dementia training on Thursday. Law enforcement and other community members have been offered the training.
- Police Department Ride Along – A suggestion from the 2024 dementia plan is that APS and dementia care specialist staff can opt to do a ride along with police department staff to spend time sharing ideas and training one-on-one. There has been an average of 77 referrals per month.
- Interns: There are three interns starting. Lydia was at the meeting and gave a self-introduction to committee members. She is a student at UW-Oshkosh with a major in social work.
- October 26th – Yard Clean Up Event: So far six homes have applied for the event with a goal of up to 30 homes receiving up to three hours of outdoor cleanup. Habitat for Humanity is helping out with volunteer registration. Applications are available online or at the senior center. Volunteers are being sought through the Oshkosh Schools and in the community.

Members discussed issues including that there are many adults without POAs, nearby counties have health information automatically pop up on emergency systems screens, and also the purple tube project. Discussion included proposing that health information voluntarily entered on a cell phone be able to be accessed by emergency systems within Winnebago County.

7. **Community Beat:**

Brooke Slick had no updates to report.

Rob Paterson reported that the East Central Planning Commission held a meeting at the Y. East Central appeared frustrated due to receiving a very low number of survey responses from the public so will keep the survey open for a few more weeks.

Michael Robinson had no updates to report.

Jim Ponzer stated he wanted to raise awareness that elderly can receive a discount from the government towards internet and cellphone service from local several providers. Information is available on the ADRC website regarding this.

Harold Singstock had no updates to report.

Kate Pfaendtner had no updates to report.

Kate Pfaendtner adjourned the meeting at 4:25 after a motion by **Harold Singstock** and seconded by ____ .

Next meeting: October 9, 2023