

**WINNEBAGO COUNTY
AGING & DISABILITY RESOURCE CENTER (ADRC) COMMITTEE**

MEETING MINUTES

DATE: January 13, 2020

TIME: 3:00 p.m.

PLACE: Neenah Human Services Building, Room 008

Members Present: Paul Janty, Susan Locke, Harold Singstock, Pete Christianson, Rob Paterson, Tanisha Alvarado via phone

Members Excused: Elizabeth Jones, Michael Norton, Kate Pfaendtner, Jan Olson, Claire Steger

Staff Present: Beth Roberts, Bryn Ceman, Brian Nagler, Julienne Gohde

Others Present: Holly Keenan, Alana Erickson

Paul Janty called the meeting to order at 3:00 p.m.

1. **Public Comments:** No public comments to report.
2. **Approve Minutes of the December 9, 2019 ADRC Meetings:** Harold Singstock moved for approval of these minutes as written; seconded by Rob Paterson and carried.
3. **Transportation Presentation:** Holly Keenan from Lutheran Social Services presented on transportation options in Winnebago County. She primarily works with older adults and people with disabilities. The mission statement for the program “Make the Ride Happen” is: “To Make The Ride Happen for people with a disability or those who are aging so they can remain active and involved in their community.” Clients would call the call center, which is open Monday-Friday from 8:30am- 4:30pm, to see what their ride options are. The vision statement of this program is “To have one central location where people with disabilities or those who are aging can find the formal and informal rides that are available to them for a particular need, at a reasonable cost, and in a reasonable time frame.” This program serves Calumet, Outagamie and Winnebago counties. When the call center receives calls, they are also trying to identify gaps in service for these counties and trying to fill them. Part of Holly’s job is community outreach and establishing collaborative relationships. There is an established volunteer driver program in the Fox Cities and in Oshkosh. Individuals can use this program as long as they are ambulatory and able to get in the vehicle safely. Volunteers

use their own vehicles and do not get paid mileage. Another feature of this program is the Bus Buddy Travel Training program. This is a one on one training on how to ride the bus and how to navigate the bus routes. This program has been a success due to collaborative efforts with many community partners, including the ADRC of Winnebago County. Future projects include a cycling without age program, which is a trishaw, an adaptive bike-like vehicle to give community members rides in their neighborhoods. Another new program that is currently being worked on is “Winnebago Catch A Ride”. This program is to help disadvantaged people in the community who are entering the workforce and need help getting to their job. This pilot program recently ended as it ran out of money and is currently waiting to hear their actual dollar amounts for this year. This program uses volunteer drivers and their own vehicles; riders pay \$0.58 per mile for the ride. The state also provided subsidy money for this program if this rate was not affordable for the rider. They could apply for this subsidy and it would bring the cost down to \$0.25 per mile. In 2019, approximately 4,300 rides were given with Winnebago County having about 150 participants. Holly also updated the committee on the “Foenix Mobility Rising” program. This program focuses on transportation in the rural communities to help connect and provide transportation through volunteers. Foenix has brought technology and a wealth of information to the program. They have helped with making brochures and videos. Foenix has the technology system where Make the Ride Happen program can pay the drivers and the rider can pay for the ride.

4. **Vice Chairperson:** Pete Christianson has been elected with the vote (9-3) for the position of Vice-Chairperson.

5. **Reports:**

- a. Manager Report – Beth Roberts

Falls program with the Oshkosh Police Department is going very well. Follow up with referrals could include a falls assessment with Public Health Department, memory loss assessment with the Dementia Care Specialist, conditions of the home caused fall may need to be referred to Adult Protective Services. These departments would then reach out to the client. There have been 40 referrals since October!

There is also a program with the Police department when they receive calls for a person with dementia or their care giver in crisis. The ADRC specialists have agreed to go to the home to help them. Not many calls are being received; meeting with the police dept. to find out if there is not much of a need or if they are reluctant to call them.

Wheelchair wash meeting is coming up for this summer’s wheelchair wash!

Beth shared a thank you card received by a staff member from a consumer.

Next month’s meeting will include Nancy Liepzig from Community Care and Sarah Muhlbauer from Lakeland Care District.

- b. Complaints / Grievances – Beth Roberts

None to report at this time.

6. **“Community Beat” – Sharing of Compliments / Complaints from Community, Consumers, Providers – Committee Members**

Bryn Ceman updated us on outreach efforts. She routinely attends the Oshkosh Committee on Aging meetings and will be going to the Neenah and Menasha ones also. Bryn is also presenting with the United Women of Steel. She will be presenting information on the ADRC and how they can help with the issues of the sandwich generation. The ADRC website was able to add volunteer opportunities from the Oshkosh United Way.

Alana Erickson gave kudos to Bryn for her connections with the Public Health Department. They feel good support coming from the ADRC. Alana received a request from a coworker to see if the ADRC had ever received a presentation or information on the social connectedness information. Beth agreed that she could come to an ADRC meeting to give a presentation.

Brian Nagler stated that we did utilize most of the money for the caregiver programs for 2019. Currently, his staff is being trained on both caregiver programs to help informal caregivers to be able to get respite. Their goal is to educate people and let them know what services are available. His 2020 goal is to get a traveling table at doctor’s offices to make sure that they also know what programs are available.

Pete Christianson would like more ADRC resource directories for the Lion’s Club (Brian will give him a box immediately following the meeting). Pete also shared that there is a trailer of excess medical equipment that is transported to first Shawano, emptied into another trailer and then to Westfield. They have now found a direct route for the equipment to go to Westfield, simplifying the process. The Medical Locker is currently short of bath benches. A tour of the Lion’s Medical Locker is being planned for the ADRC committee members on Tuesday, January 28, 2020 at 10:00am.

Harold Singstock is wondering if there is any feedback from Madison on how the ADRC is doing statewide. Beth said that she will look into this. She will contact the state to check on the effectiveness of the ADRC surveys that are completed.

Rob Patterson would like the article that was passed out at the last meeting to be sent to him. (Julienne sent this to him the day after the meeting). Rob also informed us that he gave a new bus map to Mercy Hospital since the route has changed and they posted it.

Susan Locke was wondering if the ADRC will have brochures at the Business Expo in February. Bryn stated that the ADRC will have a booth there. Susan also reminded us that the Senior Games will be August 11, 2020...mark your calendars!

7. **Next Meeting – February 10, 2020 Oshkosh Human Services Building, Room 033, Downstairs**

With no further business, Paul Janty adjourned the meeting at 4:10 p.m.

Respectfully submitted: Julienne Gohde, Recorder