

**WINNEBAGO COUNTY  
AGING & DISABILITY RESOURCE CENTER (ADRC) COMMITTEE**

**MEETING MINUTES**

**DATE:** February 11, 2019

**TIME:** 3:00 p.m.

**PLACE:** Oshkosh Human Services Building, Room 33

**Members Present:** Paul Janty, Susan Locke, Harold Singstock, Pete Christianson, Kate Pfaendtner, Elizabeth Jones

**Members Excused:** Jan Olson, Claire Steger, Tanisha Alvarado, Rob Paterson

**Staff Present:** Beth Roberts, Mark Weisensel, Brian Nagler, Pam Bartelt

**Others Present:** Cindy Draws, Marleah Keuler, Mike Norton

Paul Janty called the meeting to order at 3:00 p.m.

**1. Public Comments:**

Cindy Draws from the Winnebago County Health Department spoke about the “Train the Trainer” grant that they received. This is for people that with those with disabilities to be trained on how to help them prepare for an emergency or disaster. No date is set yet, will be soon. Cindy will email the ADRC with the date when she receives it.

There will be a new Evidence Based program in 2019 called “Healthy Living with Chronic Pain”. This is to help people that live with chronic pain manage it better. There will be 2 classes offered in late spring/ early summer.

**2. Approve Minutes of the January 14, 2019 ADRC Meetings:**

Kate Pfaendtner moved for approval of these minutes as written; seconded by Susan Locke and carried.

**3. Parkview Health Center- Marleah Keuler:**

Marleah Keuler is the Administrator at Parkview Health Center. She gave an update on mainly the barriers that they are seeing right now. Quality wise they are doing as good as ever...still 5 star qualified by CMS. The main challenge that they are seeing right now is the workforce shortage. There are many things working together to compound the problem: fewer caregivers entering the workforce and at the same time there are more caregivers leaving the workforce for multiple reasons (better paying jobs, better hours, less physically and emotionally challenging jobs). Most entering the CNA field are not going into it as a career but rather a stepping stone to go on to nursing or another career in the healthcare field. They are working on partnerships with Fox Valley Tech CNA programs, UWO nursing program clinical, youth apprenticeship through the high school, and WI Caregiver Career Program (program through the state in which caregivers can get their CNA for free and then earn a \$500 bonus). The vacancy rate right now is about 20 openings out of 160.

Orientation and training of new hires is very important. CNA burnout is higher than social workers...they are direct care staff, providing activities of daily living, helping people get dressed, go to the bathroom, help them eat, moving them in and out of bed...all of these activities are very demanding, both physically and emotionally. CNA certification in WI is 170 hours of training. The federal requirement is less.

There are 8 different “neighborhoods” at Parkview, with 21 residents in each. These are set up towards the acuity of the population, for example short term rehab or dementia. There are about 2-3 neighborhoods right now that are dementia focused. The State initiative is to keep the dementia population at home longer with programs that are in place to assist and support caregivers. Regular assisted living facilities are not qualified to house severe cases. Continuing to see more medical complex situations coming through the doors (broken hip, COPD, wound vac, colostomy)...which is not just medical needs but also psycho-social needs.

Level of Care denials through medical assistance have been denying payments for patients that they don't feel need to be there. They have been working with the ADRC to place them back into the community or in some cases submit additional documentation for their care needs and receive approval to extend their stay. The MDS (Minimum Data Set) is reviewed for every resident and the decision is based on that...there is no set formula for what they are looking at. They are being more proactive with people coming in wanting admission, evaluating to see if they meet the “need”.

Trauma Informed Care (TIC) is understanding, recognizing and responding to the effect of trauma and how they care for that in the resident population. This affects their plan of care in the future...physical and emotional needs. There is a new program for educating all staff coming in 2019.

There will be a large overhaul of the payment model for short term rehab Medicare aid stay residents. Currently under the prospective payment system they utilize resource utilization groups to get paid for that. Parkview will be transferring to patient driven payment model which looks at the whole care needs of the person, just not what the staff is providing them. CMS is encouraging shorter lengths of stay for these rehab populations, which will lead to more utilization of the ADRC for community resources.

4. **Myths about Medicare-** Rob Paterson was not present and this will be deferred for another meeting.
5. **Emergency Protective Placement Facilities/ Mobile Crisis Update:**

Atrium Nursing Home in Neenah is closing. Atrium owns 34 nursing homes, 32 being in WI. Many of the facilities were old and outdated. On Jan. 22<sup>nd</sup>, ADRC received a call from Alice Page the State of WI head of APS, stating that the nursing home was closing, as we had placed clients there in the past. The next day the APS staff went to the facility to see if the staffing and care were still ok. Everything looked fine. Since then, all residents have been moved out and placed.

6. **Reports:**

- a. Manager Report – Beth Roberts  
4-1-19 Caregivers Conference  
5-13-19 Dementia Summit: For the educational opportunity for the entire community, family geared program. Police Department will speak on their project Lifesaver program. It is an informational breakfast opportunity. Flyers to come.

Wheelchair wash committee forming. Contact Beth at the ADRC if interested.

- b. Complaints / Grievances – Beth Roberts  
None at this time

7. **“Community Beat” – Sharing of Compliments / Complaints from Community, Consumers, Providers – Committee Members**

Pete Christianson spoke with Luther and thanked him for being one of the sponsors for the Supported Decision Making Bill. He recommended Gerry Arens for Medical Volunteer of the Year through the Fox Cities Community Foundation.

Elizabeth Jones announced that the Fox Cities Walk for Autism will be April 27<sup>th</sup> at Tanners Grill and Bar. They have around 4000 in attendance. She will donate left over chips and drinks for the Wheelchair wash.

Mark Weisensel noted that the Winnebago County Senior Expo will be at the Oshkosh Convention Center on October 1<sup>st</sup>. This is a free event with about 75 vendors and a few different speakers. Mark was contacted from the WI Resource Center wants a booth set up there with information set up for people that will be getting out.

Beth Roberts shared that the ADRC is required to do outreach and try to connect with people. They participated with the business expo last week. A lot of great connections were made and businesses expressed interest in dementia presentation and becoming a dementia friendly business. Beth noted that we have room for more members on the committee. Please contact her with any interests.

8. **Next Meeting – March 11, 2019 Oshkosh Human Services Building, Room 33, Downstairs**

With no further business, Elizabeth Jones moved for adjournment; seconded by Kate Pfaendtner and carried at 4:05 p.m.

Respectfully submitted: Julienne Gohde, Recorder