

**WINNEBAGO COUNTY
AGING & DISABILITY RESOURCE CENTER (ADRC)**

PUBLIC FORUM MINUTES

DATE: April 11, 2016

TIME: 6:00 p.m.

PLACE: Menasha Public Library

Committee Members Present: Donna Lohry, Mike Norton, Rob Paterson, Harold Singstock and Claire Steger

Committee Members Excused: Ginger Beuk, Debra Hogue, and Eileen Leinweber

Staff Present: Mary Krueger, Mark Weisensel, Brian Nagler and Dorothy De Grace

1. Chairperson Donna Lohry welcomed everyone and opened the Public Forum at 6:00 p.m. Introductions of ADRC Committee members were made.
2. Donna Lohry stated that today's public forum is a chance for residents of Winnebago County to give feedback and share concerns about ADRC services.
3. Customer experiences and/or input were provided by attendees. The following are excerpts:
 - A lady who is disabled helps her legally blind friend with transportation and other needs. She asked if there is transportation available for her. She also needs assistance figuring out her Medicare and Badger Care coverage. She was given brochures and a resource directory for the ADRC. She was told that there are eligibility criteria for the programs and sometimes a cost share is involved, but she and her friend should contact the ADRC to see what options are available.
 - A lady said she was in a nursing home for four weeks and she contacted the ADRC after being discharged. She qualified for a non-nursing home level of care and was referred to one of the MCO's. Community Care said they would pay her co-pay for medicines and for some help with housekeeping. Her insurance advocate contacted ResCare who offered to help her with personal care, but it would take 21 days for Medicaid approval. She will be contacted by the ADRC to get rescreened and receive further options counseling, since her situation has changed from the original screening.

Discussion followed regarding the Medical Assistance process and guidelines for services.

Donna Lohry thanked everyone for attending tonight's meeting and invited them to attend the monthly ADRC Committee meetings. She closed the public forum at 7:30 p.m.

Recorded by Dorothy De Grace
Winnebago County Department of Human Services