

**WINNEBAGO COUNTY
AGING & DISABILITY RESOURCE CENTER (ADRC) COMMITTEE**

MEETING MINUTES

DATE: July 8, 2019

TIME: 3:00 p.m.

PLACE: Oshkosh Human Services Building, Room 33

Members Present: Paul Janty, Susan Locke, Harold Singstock, Pete Christianson, Rob Paterson, Tanisha Alvarado (via phone), Jan Olson, and Elizabeth Jones (via phone)

Members Excused: Kate Pfaendtner, Claire Steger

Staff Present: Beth Roberts, Julienne Gohde

Others Present: Cindy Draws

Paul Janty called the meeting to order at 3:00 p.m.

1. **Public Comments:** None
2. **Approve Minutes of the June 10, 2019 ADRC Meetings:** Pete Christianson noted that the minutes should state that The Winchester Lion's Club is actually The Larsen-Winchester Lion's Club. Rob Paterson noted that there were a few typing errors: ad instead of and, is instead of if, and is instead of it. These will be corrected and the minutes will be revised. Pete moved to approve with corrections, Susan Locke seconded.
3. **Family Care Scorecards:** The ADRC has to provide unbiased information to consumers. Many clients ask what the worker would do in their situation and they are unable to tell them. The Winnebago County ADRC will be a pilot for these scorecards that will give an actual rating and give them more information than they had before. The back of the scorecard will give more information and a quick guide as to where the information came from. This will start in September and feedback on these scorecards will be received from consumers as well as ADRC specialist.
4. **Wheelchair Wash Update:** Washed 18 chairs and zero negative comments. Many positive comments and people that stayed and hung around for a few hours. Miss Oshkosh and a few members of the GLO basketball team were there for pictures and signing autographs. A meeting will take place in the next few weeks to plan a wash in Menasha at the Senior Center on September 21st.
5. **Emergency Protective Placement Facilities Update- Brian Nagler:** No placement needs in the past month. Still following up with the facility in Omro to see if they want to be a targeted facility. Brian and Beth met with the Oshkosh Fire and Police Departments about how to handle crisis calls differently. One county has EMTs trained on dementia, and they stay with the person in the home until things calm down so that they can stay there and don't have to be placed. The group talked about the possibility of having an on call crisis team with a dementia response specialist.

6. **New Committee Members:** Beth is meeting with someone who might want to join the committee. She is also meeting with another who currently performs home care for people who we serve but isn't paid through a managed care organization, so Beth needs to see if there is a potential conflict or not. She is waiting to get a response from the State. There are at least 2 vacancies at this point.

7. **Reports:**

- a. Manager Report – Beth Roberts- Future agenda items: Past Employees to come back and talk about the past: One is willing to speak on the future but does not want to speak about the past. Harold said that we could wait a few months and check to see if another past employee would be interested.
August- Have Pete and Paul speak about the history of healthcare
September- Go over ADRC manual
October- Impact of State budget on Winnebago County

Beth is on the Facility Care task force at the State Level for how to address the caregiver shortage and burden on caregivers. The State wants to address this, as part of the State budget included money that will go to agencies, but the money has to go to the direct care workers. They will be meeting regularly to come up with more ideas.

- b. Complaints / Grievances – Beth Roberts
None noted at this time

8. **“Community Beat” – Sharing of Compliments / Complaints from Community, Consumers, Providers – Committee Members**

Cindy Draws noted that the Public Health Department is looking for a Strong Bones leader in Winneconne. The Health Dept. is receiving letters of thanks from those who have taken the “Living Healthy with Chronic Pain” class, which gives participants skills to live with pain.

Harold Singstock stated that there needs to be more push from groups for funds to help caregiver shortage issue.

Pete Christianson reported that the Larsen-Winchester Lion's Club has provided medical equipment to the tech schools that bring training to the high schools.

Elizabeth Jones mentioned that the Friends of Autism group might be able to donate refreshments for the next Wheelchair Wash.

Beth Roberts brought up the idea of holding all of the meetings in Oshkosh as specialty transportation has been a problematic issue. Susan Locke would like to continue to have every 3rd meeting in Neenah.

9. **Next Meeting – August 12, 2019** Oshkosh Human Services Building, Room 033, Downstairs

With no further business, Paul Janty adjourned the meeting at 3:45 p.m.

Respectfully submitted: Julienne Gohde, Recorder