

**WINNEBAGO COUNTY
AGING & DISABILITY RESOURCE CENTER (ADRC) COMMITTEE**

MEETING MINUTES

DATE: July 9, 2018

TIME: 3:00 p.m.

PLACE: Oshkosh Human Services Building, Room 33

Members Present: Debra Hogue, Mike Norton, Harold Singstock, Claire Steger, Pete Christianson, Michael Conley-Kuhagen, Donna Lohry, Paul Janty

Members Excused: Eileen Leinweber, Susan Locke, Kate Pfaendtner

Staff Present: Beth Culp, Mark Weisensel, Brian Nagler, Julienne Gohde

Others Present: Rob Paterson, Nancy Leipzig, Ashley Webb, Betsy Riedl, Rose White, Katie Mnuk, Cindy Draws

Paul Janty called the meeting to order at 3:00 p.m.

1. Public Comments:

None

2. Approve Minutes of the June 11, 2018 ADRC Meetings:

Mike Norton moved for approval of these minutes as written; seconded by Claire Steger and carried.

3. Information Sharing- Katie Mnuk, Lakeland Care Inc and Nancy Leipzig, Community Care

Nancy Leipzig, Ashley Webb, and Betsy Riedl were in attendance representing Community Care. Winnebago County enrollments are a bit over 200. Community Care has been serving Winnebago County for just over 4 years. Community Care is operating Winnebago County care management out of their Appleton office, however they are opening an Oshkosh office operating out of the Hooper Community Center. This will be a place where members can meet with staff by appointment. They serve 14 counties. Case load for care manager is 42. Two case managers are paired up with a nurse, giving the nurse a case load of 84. They are

involved in a project called Honoring Choices Wisconsin. They have 60 staff that are trained as advanced care planning specialists. They are trained on having conversations with people about why having a power of attorney for health care is important.

Katie Mruk and Rose White were in attendance representing Lakeland Care Inc. Lakeland Care started in 2010. Since then, they have expanded family care into 4 regions in WI covering 22 counties, serving almost 5,400 members. They have a network of over 1000 local businesses that provide the direct services to members. In 2017, they converted from a public entity to a private non-profit entity. This was a change in business structure. Lakeland Care has partnered with another WI managed care organization to offer a Medicare Advantage plan called Lakeland Care Plus Health. This is available to anybody in 3 out of 4 of their regions that are dually eligible for both Medicaid and Medicare. Lakeland Care has also been involved with Tribal initiatives. The Menominee Tribe and Oneida Tribe waiver program was ending and they needed to make the conversion into family care as of July 1st. They received permission from CMS to work with one Managed Care Organization (MCO) which was awarded to Lakeland Care. The tribes are providing care management for themselves. They are contracting with the tribes for their care management. Each tribe is operating differently. It has been a learning experience. For 2019, Lakeland is working on Competitive Integrated Employment. The MCO's have gotten together for a unified approach and plan for increased employment for intellectual and developmentally disabled as well as physically disabled members in 2019.

Pay for performance will come into place in 2018 for all Managed Care Organizations. A portion of their capitation payments are withheld at the beginning of the month for every member that they serve and they try to meet measures to win that money back and there is also some bonus money available to qualify for if they do win back the capitation payment. The Pay for Performance will be accomplished through satisfaction surveys. This will be administered through the state and will be made public. Not sure when the results will be available. The information will be shared with ADRC's when available.

4. Emergency Protective Placement Facilities/Mobile Crisis Update- Brian

A few clients were placed in Emergency Protective Placement (EPP). One Adult Protective Services staff member is out on FMLA. One of the I&A workers is filling in and helping out.

5. Reports:

a. Manager Report – Beth Culp

Wheel Chair Wash was not as well attended as hoped. Looking for a different day and location for future washes. This event made the “Making a Difference” segment on Fox 11, which played throughout the weekend.

Elder Abuse Awareness Day Event- Paul Greenwood was a spectacular speaker at the event. He helped transform San Diego's system on prosecuting elder abuse

cases and promoting awareness and prevention. He laid out the steps as to how they did it. Attendees left with a sense of hope on prosecuting elder abuse cases. *Dementia Care Specialist*- Interviews will be held this week.

b. Complaints / Grievances – Beth Culp

No complaints or grievances noted.

c. Committee member updates

Pete Christianson noted that the Lion's new addition is functioning! It is around 3400 sq. feet. The med locker doubled in size. They will also be completing their 1000th ramp in July and will be recognized in the international Lion's magazine for this accomplishment. The Lion's Club have increased by 11 new members this year.

Mike Norton noted that there will be another Wheelchair Wash in Menasha on September 22nd.

Cindy Draws noted that there is potential to have 2 more Tai Chi classes due to donations that were received! They can train 2 more leaders. There has been a waiting list for this class.

Claire Steger would like to see the Respite Care data from 2017.

Mark Weisensel noted that the Winnebago County Senior Expo will be October 2nd from 8:30am-1:00pm at the Convention Center. He is expecting to sell out exhibitors spaces. Free event.

6. “Community Beat” – Sharing of Compliments / Complaints from Community, Consumers, Providers – Committee Members

No reports.

7. Next Meeting – August 13, 2018 Neenah Human Services Building, Room 008, Downstairs. The meeting is being moved to the Neenah location due to road construction at the Oshkosh location.

With no further business, Mike Norton moved for adjournment; seconded by Pete Christianson and carried at 4:10 p.m.

Respectfully submitted: Julienne Gohde, Recorder