

**WINNEBAGO COUNTY  
AGING & DISABILITY RESOURCE CENTER (ADRC) COMMITTEE**

**MEETING MINUTES**

**DATE:** July 13, 2020

**TIME:** 3:00 p.m.

**PLACE:** VIRTUAL

**Members Present:** Paul Janty, Susan Locke, Harold Singstock, Claire Steger, Pete Christianson, Rob Paterson, Tanisha Alvarado, Jan Olson, Elizabeth Jones, Don Hansen, Michael Norton

**Members Excused:** Kate Pfaendtner

**Staff Present:** Beth Roberts, Brian Nagler, Bryn Ceman, Rebecca Groleau and Julienne Gohde

**Others Present:** Alana Erickson, Jane Mahoney

Paul Janty called the meeting to order at 3:04 p.m.

1. **Public Comments:** None given
2. **Approve Minutes of the June 8, 2020 ADRC Meetings:**

Paul Janty moves for approval of the minutes as written; seconded by Don Hansen

3. **Governor's Taskforce on Caregiving- Jane Mahoney:**

Jane Mahoney works for GWAAR (Greater Wisconsin Agency on Aging Resources). She is a consultant that works mainly with NFCSP (National Family Caregiver Support Program) and AFCSP (Alzheimer's Family Caregiver Support Program) across the state. Jane has been participating in the Governor's Taskforce on Caregiving over the past few years. The Governor's Taskforce on Caregiving was Governor Evers 11<sup>th</sup> executive order which came in February 2019.

The Taskforce was chosen by application. Over 300 applications were received and 28 members were chosen. The meetings are all open meetings and the public is always invited and are able to make comments at the end. A website was established so that the public could stay informed of the taskforce accomplishments. The first meeting was in September of 2019. The charges in the executive order were reviewed and were divided into 3 categories.

The first category is to focus on Family Caregiver support and to provide additional support for families that care for their loved ones. The second category (the largest) is focused on the Direct care workforce: attract and retain a strong workforce, to assess the compensation and benefits for the professional caregivers that work there, to develop a plan to recruit and retain the direct care workers to expand the pool of providers, and to develop solutions to support and strengthen the direct care workforce so that we can increase access to care and improve the quality of care. The third category is to establish a registry of homecare providers that can connect workers to individuals that need help or to agencies that are looking to hire. Many national and state speakers attended these meetings and shared their data and research. These speakers represented the Department of Workforce Development, AARP, UW extension, PHI (research institution) along with many more. The Taskforce learned about many challenges and issues that they would be facing. They also spent time looking at what other states are doing. The Taskforce then met as smaller work groups 1-2 times per week, brainstorming on how to address these directives. They have been working in smaller groups for several months. In June, the small groups then came together and presented draft policy proposals to the large group. Currently, the taskforce is getting public input on these draft proposals. The next meeting is scheduled for September to present all of the proposals into a packet to vote on. These proposals were available on their website for the public to give input on.

Questions from the committee:

- Are state institutions included in the conversations of this taskforce?
  - Nursing homes and home care agencies are, but Jane doesn't think that there are any from institutions involved. Many disabilities are represented but not institutions.
  - Is there any literature on what should caregiver infrastructure look like going forward due to COVID? Paul suggests that the ones involved should look into this.
  
- PPE situation...how can we get supplies for these caregiver agencies?
  - The ADRC can use caregiver funds to pay for PPE for caregivers.

Brian Nagler updated the committee that he is encouraged because they trained the ADRC staff earlier this year on the 2 programs (NFCSP AND AFCSP) and how to spend the funds. He is happy to say that they are enrolling into these programs steadily: 11 in May and 18 in June, which is helping people in the community. Jane informed the committee that in response to COVID 19, NFCSP typical has 112 respite care hours max, however now there is no limit to the maximum of hours, and the compensation for those working less hours to take care of loved ones through NFSCP has also changed. The restriction of supplemental services (assistive devices, adaptive equipment, transportation) has been taken away also.

Because of COVID 19, many current offerings (memory cafes, support groups, Powerful Tools for Caregivers) moved to Zoom or call in, which now makes these programs accessible to people from all over the state for participation.

The web address for the caregiver taskforce is <https://gtfc.wisconsin.gov/content/policy-proposals>

#### **4. Falls Prevention Statistics- Brian and Beth**

Brian Nagler shared that there have been some difficulties with the Falls program, for example not receiving correct phone numbers on referrals and tough pads not being taken out to every call. They are in the process of regrouping on how to get the importance back out to the ones making the referrals. Beth and Brian are looking for someone to champion and share their stories on what impact proper referrals can make on decreasing repeat calls for the same client. Beth is really pleased with how the connection with new people that have not had previous contact with the ADRC...out of 38 calls, 20 of those were new to the ADRC. This has definitely been successful but consistent numbers are not available at this time. Don Hansen asked if they have gotten comments on the level of the quality of service. Brian shared that they have made referrals to the Larsen-Winchester Lion's Club for durable medical equipment and identified early that there was caregiving support (NFCSP) available, as well as other success stories with getting clients more Family Care to assist them in the home.

#### **5. Voting for ADRC Committee Chair and Vice Chair- All**

Beth Roberts brought up a few suggestions on how to proceed with the voting since the meetings are still being held virtually at this time. Would the committee like an electronic poll sent out again and vote anonymously? Harold Singstock has concerns about this. He would like to postpone this and keep things as is for now since this does not need to be done by a certain date. Susan Locke agreed. Mike Norton proposed to postpone the election until we meet in again in person.

#### **6. Reports:**

- a. Manager Report – Beth Roberts  
Looking at the next agendas: Mandi Dornfeld from UW-Extension, Advocap speaking on Food Insecurities, or DD Board??
  
- b. Complaints / Grievances – Beth Roberts  
No complaints or grievances reported at this time.

7. **“Community Beat” – Sharing of Compliments / Complaints from Community, Consumers, Providers – Committee Members**

**Bryn Ceman** updated that since the last meeting, the Oshkosh Senior Center will begin outdoor programming starting July 20<sup>th</sup>. They are still holding the nail care program with over 160 individuals participating. The Oshkosh Senior Center is talking very slowly about having the seniors coming back and if and when classes would start in fall with low numbers and high cleaning standards. This is also very much the same with Menasha Senior Center. They are continuing a variety of programs such as virtual ted talks, virtual book club, activity bags being delivered, wellness calls to people, and a pen pal program. Bryn has not heard back from Omro Senior Center yet. The Pickett Community Center is not allowing any dine in meals but is continuing with their delivered meal program. They are starting with a crochet group a few times a month.

Annual Aging Plan, a 3-year plan, will be worked on by the end of August. There will be goals outlined in the plan ranging from Wellness Plus, Grandparents raising grandchildren, Home delivered meals and nutrition program, and Dementia programming. Bryn will speak in more detail in the upcoming months and the direction the plan is heading in.

For outreach news, a special thanks to Rebecca for creating the newsletter that is now distributed to more than 200 people, virtual “Welcome to Medicare” presentations are occurring, and there are recorded presentations and training available with the Senior Resource Network.

**Rob Paterson** shared the East Central Regional Planning Commission is holding a virtual meeting Tuesday August 11 and can vote absentee that day.

**Rebecca Groleau** updated us on the Powerful Tools for Caregivers class that she started last Tuesday, just started with sharing details and the first class will start next Thursday. She has participants from outside of Winnebago County area. This is a 6-week course. On July 28, there will be a Healthy Brain and Body cooking demo over zoom. She is continuing virtually with memory cafes and support groups and bingo every month.

**Brian Nagler** shared that he is turning into a data geek 😊. Many of the referrals are being made to the ADRC and these fall into 2 different areas that data are being pulled from: Hotline and Contacts. Clients that will be worked with long term will be referred and enrolled into a program and will then be a contact. The Hotline section is more for immediate needs, for example referrals to food pantries, things that are a more temporary need. The ADRC is busy each day with these short-term needs. In May, 998 lines of data were exported to the State. In the month of June, 1391 lines of data exported to the State. This is back to where the ADRC used to be. On average, 37% of referrals were hotline notes, others were contacts. In June, up to 45% were hotline notes. Enrollments to IRIS and Family care are still happening as 27 were completed last month. Forty long term functional screens were completed last month. Lots of outreach in the community has also been occurring during this time.

**Alana Erickson** said that Winnebago County had a nice reprieve where the numbers were settling off during the end of June, however they are now hearing about a lot of contacts that were happening from July 4<sup>th</sup> weekend. No in-home visits yet as far as risk and falls referrals, however they are following up with calls weekly as these continues to remain on hold. Many hands-on services that they provide are being done by the nurses and they are currently very busy with COVID 19 response at this time. At this point, Public Health Department has hired 17 contract tracers, brought back 3-4 retirees to help with nursing services, and 2-3 contract employees.

Situational updates on public health website, <https://www.co.winnebago.wi.us/health> . The community can get on email list by signing up on this website by clicking on COVID-19 under the featured topics area and then click on WCHD SITUATION UPDATES.

**Pete Christianson**

The Lion's locker is considering changing their hours to more hours on Saturdays. They were very busy on Saturday. They do have lots of equipment available at this time. Pete wanted to share a book "Poor arguments for the Elimination of Television". He would like more face to face interactions once the COVID situation is done.

**Mike Norton** asked if many people are asking the ADRC for masks. He would like to get information pulled together and present to the county to purchase masks for the public.

**8. Next Meeting – August 10, 2020 VIRTUAL**

With no further business, Paul Janty adjourned the meeting at 4:28 p.m.

Respectfully submitted: Julienne Gohde, Recorder