

**WINNEBAGO COUNTY  
AGING & DISABILITY RESOURCE CENTER (ADRC) COMMITTEE**

**MEETING MINUTES**

**DATE:** August 14, 2017

**TIME:** 3:00 p.m.

**PLACE:** Oshkosh Human Services Building, Room 33

**Members Present:** Debra Hogue, Susan Locke, Mike Norton, Harold Singstock, Paul Janty, Claire Steger, Rob Paterson, Pete Christianson, Michael Conley-Kuhagen, Donna Lohry, Eileen Leinweber

**Members Excused:** Janice Dibble

**Staff Present:** Beth Culp, Mark Weisensel, Brian Nagler, Cindy Plucker, Pam Bartelt

**Others Present:** Cindy Draws, Public Health Department

Donna Lohry called the meeting to order at 3:00 p.m.

Rob Paterson was recognized for his years of service and advocacy with this group.

**1. Public Comments:**

Susan Locke shared that she attended the 'Senior Games' last week in Appleton. There were numerous events taking place such as games, making crafts, able to win prizes, enjoy a catered dinner at the end. Mark Weisensel was the emcee for the event. It was a fun event with a good turnout.

**2. Approve Minutes of the July 10, 2017 ADRC Meeting:**

Harold Singstock moved for approval of these minutes as written; seconded by Pete Christianson and carried.

**3. Oshkosh Transportation :**

Donna Lohry, Beth Culp and Mark Weisensel met with Mark Rohloff from Oshkosh City Transit to discuss the bus route near Target and the Affinity Clinic. The bus only stops on the Target side of the frontage road which requires people to cross the intersection in order to access the clinic area. In the Oshkosh area, a person cannot make it from the bus stop to your destination reasonably, you are eligible for paratransit which is available beyond the bus stop hours, running 24/7. There is a \$1.00 charge if there is not a 24 hour advance notice.

Eileen Leinweber shared that there is activity near Mercy where they were changing all the curbside to make it wheelchair or walker accessible. Beth Culp shared that there are a variety of options available for afterhours transportation that the public should be made more aware of. Calling 211 or the ADRC would provide needed contact information for the public.

The City of Appleton owns Valley Transit with Winnebago County being one seventeen contributors for the paratransit program. Go Transit is owned by the City of Oshkosh and they handle the paratransit for the City of Oshkosh and the rural paratransit program. Winnebago County puts money in the Valley Transit, paratransit and the Oshkosh paratransit, not the busses. Busses are funded by federal and city money.

Michael Conley-Kuhagen shared that he is a certified paratransit trainer for paratransit drivers.

Mike Norton shared that a meeting should be designated to focusing on transportation and bring in Go Transit, Valley Transit, Making the Ride Happen, Advocap for discussion.

#### **4. Surveys:**

Brian Nagler introduced Cindy Plucker as the new staff member for Information & Assistance worker. Brian shared the survey that has been provided to walk-in consumers in regards to their customer service. In making changes to improve receiving feedback, direct contact is now made with the clients as they are in the office and the feedback has been greatly improved.

#### **5. Legislators Meeting Follow Up:**

There has been no response from the contact sent out in July inviting legislators for September 18<sup>th</sup> meeting. Beth will be following up with them.

#### **6. September Conference:**

Beth shared that those riding in the van will be meeting just before 7:00 a.m. in the parking lot. Beth will email those registered to confirm details.

#### **7. Number of Committee Members:**

There can be up to thirteen members on the ADRC Committee. One additional member has been approved and another person has expressed interest. This would put the committee at twelve members.

#### **8. Respite Options and Updates:**

Lifespan Respite Program that Covey was operating has been discontinued at the state level.

#### **9. Reports:**

- a. Manager Report – Beth Culp – Nothing at this time.
- b. Complaints / Grievances – Beth Culp – None.
- c. Committee member updates - Peter Christianson shared that the building materials are in place and they will be starting the building process very soon. There has also been a community member that has offered to provide haircuts.

Cindy Draws from the Public Health Department shared that JoAnne Murphy-Spice is continuing to build partnerships and meet with people that will be referring consumers that would benefit from the Stepping Up classes. There is a new Strong Bones class that will be taking place at St Paul's in Neenah.

Cindy informed the group that the Committee on Aging is going through a strategic planning process. Some of their priorities include: strengthening the partnership with neighborhoods where neighbors are taking care

of neighbors; improve access to transportation and delivery services; create community design and policy to support age friendly communities; improve communication of available services to seniors.

**10. “Community Beat” – Sharing of Compliments / Complaints from Community, Consumers, Providers – Committee Members**

Mike Norton shared that this Saturday, August 19<sup>th</sup>, the Winnebago County Park will be celebrating their 50<sup>th</sup> anniversary from 2:00 p.m. – 6:00 p.m. with many activities planned. There are many new additions to the park for all to enjoy.

Paul Janty asked about available information in regards to the stats of personal care worker vacancies in the county. There is a very high turnover and vacancy rate. This will be added to the ADRC survey in order to track the issue and identify the need in the county.

Rob Patterson shared that he had noticed a map that was posted was from 2013. He had mentioned this to staff there and the next time he viewed this, it had been updated.

Donna Lohry shared that she was informed that as of July 2, 2017, recovery in a nursing home or rehab center from a surgery is no longer covered by Medicare, which is due to a change in procedure.

**11. Next Meeting – October 9, 2017, Oshkosh Human Services Building, Room 33, Downstairs**

There will not be an ADRC meeting September 11<sup>th</sup> as the 2017 Aging and Disability Network Conference is taking place in Madison September 6-8<sup>th</sup>.

With no further business, Pete Christianson moved for adjournment; seconded by Mike Norton and carried at 4:45 p.m.

Respectfully submitted: Pam Bartelt, Recorder