

**WINNEBAGO COUNTY
AGING & DISABILITY RESOURCE CENTER (ADRC) COMMITTEE**

MEETING MINUTES

DATE: October 9, 2017

TIME: 3:00 p.m.

PLACE: Oshkosh Human Services Building, Room 33

Members Present: Debra Hogue, Susan Locke, Mike Norton, Harold Singstock, Pete Christianson, Paul Janty and Michael Conley-Kuhagen

Members Excused: Claire Steger, Donna Lohry, Eileen Leinweber

Staff Present: Beth Culp, Mark Weisensel, Pam Bartelt

Others Present: Larry Lautenschlager-County Board Member; Nick Musson - ECWRPC; Jim Collins-Go Transit; Carol Kasimor - City of Neenah; Holly Keenan - LSS Making The Ride Happen; Deb Tauer - ADVOCAP; Emily Dieringer, Stephanie Gyldenvan, Erin Roberts and Cindy Draws - Public Health; Judy Richey and Claude Benedict - Oshkosh Committee on Aging (OCA) ; Kathy Glander - Park View Health Center and OCA; Julie Maslowski - Bella Vista and OCA; Joan Jaworski, Deb Young and Larissa Grunwald - ADRC

Beth Culp called the meeting to order at 3:00 p.m.

1. Public Comments:

None

2. Approve Minutes of the August 14, 2017 ADRC Meetings:

Pete Christianson moved for approval of these minutes as written; seconded by Michael Conley-Kuhagen and carried.

3. Winnebago County Transportation Options

Introduction were shared with all in attendance.

Deb Tauer is with ADVOCAP Volunteer Transportation Program. Deb has been with the program for 15 years. The program started in November of 2013 with 5 volunteers and they now have 15. They provide transportation to those in need to scheduled appointments as requested by the Department of Human Services in Winnebago County. There are no specific qualifications however they do need to contact the ADRC first in order to be sure all their needs are met. Volunteers must complete an in depth application and training. They do use their vehicles and are able to choose their own schedule. They are reimbursed mileage through Winnebago County. In 2016 they

serviced 141 people and provided 1872 rides fulfill 82% of requested rides. As of June 2017, they have provided 83 people with 1071 rides which is due to the additional volunteers.

Holly Keenan shared information about Valley Transit that serves the cities of Appleton, Kaukauna, Neenah, Menasha areas. Anyone that has disability and may need wheelchair transport or other premium services and living in these areas can use this service. They do need to complete a “Request for Certification of ADA Eligibility” in order to qualify.

Holly also shared information on the Lutheran Social Services which has three components. They are a transportation call center. People can call and get comprehensive information regarding all the options available this center. The second piece of the program is the Bus Buddy Program for people that would like to use the bus system but need a little assistance in learning how to use the bus system. They are matched up with a Buddy to assist them. A third component is the volunteer program which works very closely with ADVOCAP. They have about 89 volunteers that serve 3 counties. A new program called ‘Making The Ride Happen’ is being piloted to cover the gap that is not covered already by one of the other programs. The ride does have to originate within the county.

Carol Kasimor is with the City of Neenah and shared information on the ‘Northern Winnebago Dial-A-Ride Program’ that provides lower-cost transportation to ambulatory residents of the cities of Neenah and Menasha and the Village of Fox Crossing who are aged 60 years and older. The program was started in the mid 1970’s and was initiated by a group of volunteers. They work in partnership with the city of Appleton. There is a common contractor which is ‘Fox Valley Cab’. Tickets can be obtained through the Menasha Senior Center, Neenah City Hall and the Village Hall. Participants call Fox Valley Cab in Appleton to schedule a ride. They will present one ticket along with \$3.50 for the ride. The cost of the trip is \$14.00 and the program pays the balance. Cities of Neenah, Menasha, Village of Fox Crossing, City of Appleton, town of Grand Chute. About 8000 rides are provided per year to approximately 400 participants for food shopping, errand, medical appointments and social purposes.

Jim Collins is with ‘Go Transit’ which is the public transit service. The fare is \$1.00 per one way trip. There are reduced fares for those that qualify. The paratransit services are also available for those that are not able to use the bus. There are services for disabled persons that are ambulatory, non-ambulatory, wheelchair access, to rural areas and after hours for access to jobs.

Nick Musson is the associate transportation planner for East Central Wisconsin Regional Planning Commission (ECWRPC) and specializes in public transit and specialized transportation. They are currently working on a 5 year strategic plan with Go Transit to identify goals. Nick puts together the Human Service Public Transportation Coordination Plan for the 10 counties in our region which is required every 5 years. They identify issues and needs and work with a council to try to create strategies to resolve these issues. A Commuter Service Feasibility Study is being done to evaluate if there is a need to connect employees to employers throughout the region. He also shared information about an Easter Seals Grant that Winnebago County has received to fill in the gaps within the county for rural transportation to healthcare, to employment and to look at the assets now available.

4. Surveys:

Not addressed this meeting.

5. Reports:

a. Manager Report – Beth Culp

b. Complaints / Grievances – Beth Culp

c. Committee member updates

Paul Janty enjoyed his first attendance at the Senior Expo.

Pete Christianson shared that Channel 2 covered the ramp that had been built in New London. There is concrete poured for the new building.

Susan Lock shared that the Senior Expo was very nice.

Mike Norton shared information on the ADRC Conference – Together Towards Tomorrow. A wide variety of topics including nutrition, transportation, Healthy Wisconsin, leadership and partnerships for Human Services Board members were presented.

6. “Community Beat” – Sharing of Compliments / Complaints from Community, Consumers, Providers – Committee Members

Cindy Draws from the Public Health Department mentioned that Stepping On started last week and is going well. Looking to do more T'ai Chi sessions again in 2018.

7. Next Meeting – December 11, 2017 Neenah Human Services Building, Room 008, Downstairs

The November 13, 2017 meeting has been cancelled.

With no further business, Pete Christianson moved for adjournment; seconded by Mike Norton and carried at 4:40 p.m.

Respectfully submitted: Pam Bartelt, Recorder