

**WINNEBAGO COUNTY  
AGING & DISABILITY RESOURCE CENTER (ADRC) COMMITTEE**

**MEETING MINUTES**

**DATE:** December 10, 2018

**TIME:** 3:00 p.m.

**PLACE:** Oshkosh Human Services Building, Room 33

**Members Present:** Paul Janty, Susan Locke, Harold Singstock, Claire Steger, Rob Paterson, Jan Olson, Kate Pfaendtner

**Members Excused:** Pete Christianson, Tanisha Alvarado

**Staff Present:** Beth Culp, Mark Weisensel, Julienne Gohde, Katie Koirala, Shannon Hurlbut, Alisa Richetti, Rebecca Groleau, Larisa Grunwald

**Others Present:** Elizabeth Jones, Cindy Draws

Paul Janty called the meeting to order at 3:00 p.m.

**1. Public Comments:**

None

**2. Approve Minutes of the November 12, 2018 ADRC Meetings:**

Correction to the November 12, 2018 minutes: Claire Steger was not present at this meeting. Claire Steger motioned to approve the corrected minutes; seconded by Susan Locke and carried.

**3. What's going well and what's not going well regarding services- I&A, APS and Benefit Specialist Staff**

Alisa Richetti, Information and Assistance worker, stated that the volume of calls coming in is quite significant, meaning that many people are in more crisis situations that don't have family members to help them, leaving the ADRC to assist them. Assisted living facilities want private funding vs. public funding...difficult to find openings for public funded patients. They would rather have an open room with no income than a patient with public

funding. There is not enough staff, caregiver system is being taxed. Assisted living facilities are struggling.

Shannon Hurlbut, Adult Protective Services worker said that the strengthening of community relationships with different agencies is working well. Referrals between the police and the APS are happening and these contacts start to build relationships which builds consistency. The big challenges are that cases are becoming more difficult. One case can be several hours of work each day. Mental illness and dementia is also a large challenge. Agencies are not able to force people to go in for treatment. They can give resources but not force them. They have civil liberties...until a judge orders that they are removed. Placements are also getting very difficult. There is not a strong emergency placement network. If a client is new to the system, 99% of the facilities won't take them on an emergency basis if they have behavioral problems.

Larissa Grunwald, Disability Benefits Specialist, stated that things are going well with growth of their department...able to work closely with the other counties. They attend a monthly meeting with specialists in the surrounding counties. The opportunity for outreach has been awesome. She is able to be out in the community more often. She is at a warming shelter once a month, will be doing outreach at the food pantry, at Oshkosh High School for Project Search, Medicare fairs and caregiver conferences. There still seems to be a disconnect between the two offices (Oshkosh and Neenah). Referrals are being sent to the Oshkosh office instead of a message to the Benefits Specialist to set up an appointment in the Neenah office. Regular office hours in Neenah for Larissa are being look into.

#### **4. Emergency Protective Placement Facilities/Mobile Crisis Update:**

Brian Nagler conducted research that found that the facilities are struggling with staffing, more so with CNA's than nurses. This is now more of a stepping stone position vs. being a career. Facilities are also looking into options for shared staff...for example 20 hours at one facility and 20 hours at another. We are expecting our workforce shortage to become much more significant as baby boomers are retiring and potentially needing more services in the next 15 years.

#### **5. Reports:**

A. Katie Koirala was hired as the ADRC assistant. She will be the Liaison between the ADRC staff and the Economic Support staff. She is training to learn economic support now and is located in the ADRC.

B. No Complaints.

C. No Committee Member Updates

**6. “Community Beat” – Sharing of Compliments / Complaints from Community, Consumers, Providers – Committee Members**

Cindy Draws from the Winnebago County Health Department spoke on classes being offered in 2019. Classes being offered include: Stepping On, Healthy Living with Diabetes, Tai Chi, Walk with Ease and Strong Bones. To view classes online, go to: [www.winnebagopublichealth.org](http://www.winnebagopublichealth.org). Search “Classes”.

**7. 2019 Meeting Dates**

Calendar of meeting dates were handed out. Beth stated that with the winter weather approaching, committee members will be contacted by phone and/or email if the meeting would be cancelled.

**8. Next Meeting – January 14, 2019 Neenah Human Services Building, Room 008**

With no further business, Paul Janty adjourned the meeting at 4:00pm.

Respectfully submitted: Julienne Gohde, Recorder