

**WINNEBAGO COUNTY
AGING & DISABILITY RESOURCE CENTER (ADRC) COMMITTEE**

MEETING MINUTES

DATE: December 11, 2017

TIME: 3:00 p.m.

PLACE: Neenah Human Services Building Room 008

Members Present: Debra Hogue, Susan Locke, Mike Norton, Harold Singstock, Claire Steger, Pete Christianson, Paul Janty, Kate Pfaendtner, and Eileen Leinweber (via phone)

Members Excused: Michael Conley-Kuhagen, Donna Lohry

Staff Present: Beth Culp, Mark Weisensel, Pam Bartelt

Others Present: Jerry Finch, County Board; Rob Patterson, Citizen

Beth Culp called the meeting to order at 3:00 p.m.

1. Public Comments:

None

2. Approve Minutes of the October 9, 2017 ADRC Meeting:

Mike Norton moved for approval of these minutes as written; seconded by Susan Locke and carried.

3. 2018 Committee Goals/Focus/Orientation:

Beth asked the committee for some general feedback on identifying the focus for the ADRC Committee. The ADRC of Winnebago County Business Plan was shared with the committee to look at what has been dealt with in 2017.

Eileen Leinweber mentioned that presentations of various county programs were very helpful in understanding the services that are available and provided in the community. This would also help identifying any service gaps that may need attention.

Claire Steger shared that she would like to see the services for the elderly and respite care continue to be a strong area of focus. Consideration should be given to focus on ways to allow caregivers the ability to 'leave' their duties and that the respite care actually accomplish what it is intended to do.

A list of ADRC Acronyms was shared and reviewed.

Harold Singstock asked how the general public would know to call ADRC for assistance. Outreach programs have been used to share this information and need to be continued with more targeted areas. The Winnebago County Resource Guide is a great help in sharing this information of services and finding more ways to share this will be a topic for discussion.

Mark Weisensel mentioned the idea of ‘role playing’ the entire process from the incoming call requesting assistance and what happens after that including options of services provided and follow up afterwards.

Paul Janty suggested creating a list of the top 25 employers in the area and setting up a fair or lunch-n-learn program to share this information with anyone that is interested.

Claire Steger mentioned the critical importance of the Emergency Protection Placement program and keeping updated on beds available, etc.

4. Emergency Protective Placement Facilities Update:

Beth shared that there were zero contacts made which were not able to be met.

Brian Nagler has been running an Elder and Adult At-risk Interdisciplinary Team that has been working with partners from the community to develop methods of handling specific situations and cases that involve crisis for patients of Dementia and Alzheimer. Partners are from Law Enforcement Agencies, all CPS workers from ADRC, and others interested and they are meeting every other month.

5. New Committee Members:

Kate Pfaendtner introduced herself as a new member to the ADRC Committee.

6. Reports:

a. Manager Report – Beth Culp

There is a monthly respite program that takes place once a month at St Paul’s Church in Neenah where caregivers can bring their loved ones. There is no prior qualification needed. They are looking to expand this into the Oshkosh area and other area communities.

A project position (2 years) was created to assist with the relocation transition from a nursing home relocating to a home or assisted living area. This person will be able to help the family decided what needs they have and what will best fit these needs. Staff are working on a Patient Advocate Program evaluating how to make the transition so that people are not readmitted.

One of the quality improvement projects for this year was a survey that was provided to all clients that had called or walked in for assistance and received outstanding results. More information will be shared once results are compiled.

A Facebook page has been created where current activities are posted. Consideration is being given to starting a newsletter using a company that would sell ads to offset printing costs.

The Wheelchair Wash that was held in June, 2017 was a great success. A sub-committee is being formed to begin planning for the 2018 wheelchair wash. Jerry Finch shared that he has had contact with some of the local TV stations and they would be interested in doing an interview to cover the event.

b. Complaints / Grievances – None.

c. Committee member updates

Susan Locke noted that the correct date for the next meeting is January 8, 2018.

Mike Norton shared that he attended the Health and Human Services Steering Committee and will be sharing a PowerPoint on County Aging Units and ADRC's in Wisconsin that was presented at that meeting.

Harold Singstock mentioned the importance of the increased need to have a plan for additional services for people with dementia in the upcoming years. There is a significant need to educate our community and involve those at the state and federal level to work on this issue.

Pete Christianson shared that the Lion's building is almost finished. Still working on the ramps for completion. New hours: Tuesdays 10:00 a.m. – 1:00 p.m.
Saturdays 12:00 noon – 1:00 p.m.

7. “Community Beat” – Sharing of Compliments / Complaints from Community, Consumers, Providers – Committee Members

Beth shared a compliment from a consumer that had originally asked for assistance for a loved one who had refused the care. However, through the process she was able to get some assistance that she needed for herself

8. Next Meeting – January 8, 2018 Oshkosh Human Services Building, Room 33, Downstairs

With no further business, Mike Norton moved for adjournment; seconded by Pete Christianson and carried at 4:40 p.m.

Respectfully submitted: Pam Bartelt, Recorder