

SUSAN T. ERTMER  
County Clerk

415 JACKSON STREET, P.O. BOX 2808  
OSHKOSH, WISCONSIN 54903-2808



**Winnebago County**  
Office of the County Clerk

*The Wave of the Future*

OSHKOSH (920) 236-4890  
FOX CITIES (920) 727-2880  
FAX (920) 303-3025

E-mail: [countyclerk@co.winnebago.wi.us](mailto:countyclerk@co.winnebago.wi.us)

TO: Linda Staffaroni, Joan Lowe and Doug Petraszak  
FROM: Cassie  
DATE: February 28, 2014  
RE: Angela Canterbury

Included with this email is a claim from Angela Canterbury for reimbursement of damage to her vehicle for two bent rims, two cracked hubcaps and two low tires. This claim will be presented to the Board at their March 18, 2014, meeting.

SUSAN T. ERTMER  
County Clerk



**Winnebago County**  
Office of the County Clerk

*The Wave of the Future*

415 JACKSON STREET, P.O. BOX 2808  
OSHKOSH, WISCONSIN 54903-2808

OSHKOSH (920) 236-4890  
FOX CITIES (920) 727-2880  
FAX (920) 303-3025  
E-mail: [countyclerk@co.winnebago.wi.us](mailto:countyclerk@co.winnebago.wi.us)

**NOTICE OF CLAIM**

Date: February 28, 2014

Received from: Angela Canterbury

For: for damage to her vehicle caused by a large pothole

This claim will be presented to the County Board at their March 18, 2014 meeting.

**Canterbury, Angela**

---

**Subject:** 2/20/13 incident-HWY 441 pothole

Winnebago County Clerk  
PO BOX 2808  
Oshkosh, WI 54903

Winnebago County Clerk and County Board,

I am sending this letter as on Thursday February 20<sup>th</sup> between 7:30-7:45 am I was driving on the inside lane of HWY 441 between Midway Rd and Appleton Rd when as I was coming around the bend in the road I was suddenly jerked forward toward the steering wheel and my car started to shake terribly. I then saw in my rear mirror that I had just hit a rather large pothole [later described by one of the responding officers as the biggest pothole he had ever seen]. I then pulled off at the exit. Which also happened to be the exit I was headed for prior to the incident; Appleton Rd. I attempted to stop at the lights but the lights kept turning green and there was no way to stop with traffic around me. I then found I was losing tire pressure quickly so I went to Matthew's tire before I could no longer drive my car. Upon arrival I found I had two bent rims, two cracked hubcaps and two low tires.

Attached you will find a copy of the bills [ my vehicle was not drivable I had to have the work done] and the slip of paper from the officer with the police report information. Two bills are attached because the hubcaps are not available through the store so they had to order them.

I ask that you please kindly reimburse me for my loss. After my incident I later learned that people were hitting the same pothole the night before and having to change tires on the side of the roadway according to an executive employee at Secura Insurance and employees of Matthews Tire. I only wished this would have been resolved at that time as I know I was 1 of 5 that arrived around the same time at Matthews with similar damage.

**Total loss \$835.68**

Thank you kindly for your consideration.

Sincerely,  
Angela Canterbury  
N681 East Rd  
Waupaca, WI 54981  
715-256-0410 home [evenings]  
715-281-5301 cell [days]





Matthews Tire & Service Center  
1690 Appleton Road  
MENASHA, WI 54952  
(920)727-9901

PAGE 2

Customer ID: 9524000986  
Name: STEVE CANTERBURY  
Address: N681 EAST RD  
Address 2:  
City, State, Zip Code: WAUPACA, WI, 54981  
Home Phone: (715) 256-0410  
Work Phone: () -  
Other Phone: (715) 281-5316  
Tax Exempt #:

Year: 08  
Make: SATURN  
Model: AURA  
Lic No: 134EGU  
VIN: 1G8ZS57N88F184591  
Color: GREY  
Engine: V6-213 3.5L OH  
Mileage In: 155254  
Mileage Out: 155254

Create Date: 02/20/14 07:34:44  
Date/Time: 02/20/14 15:26:47  
Workorder #: 74036  
Invoice #: 237960

Email Address: na  
PO Number:  
Fleet/Wholesale: N

Salesperson: C. KEBERLEIN

Cashier: SEAN BRUCKS

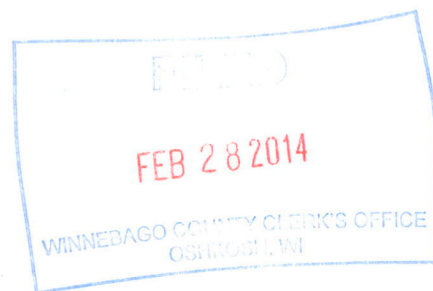
Qty.	Part #	RFR	Loc	Description	Parts	Labor	Total
------	--------	-----	-----	-------------	-------	-------	-------

CREDIT CARD #: XXXX-XXXX-XXXX-4853

APPROVAL # : 020900

TICKET # :

TERMS: 26.99% APR. This APR is as of 02/20/14. Please see Plan Disclosure for full details regarding this promotion. No Interest If Paid in Full within 6 Months. \$250 Minimum Purchase. If the balance is not paid in full by the expiration of the promotional period or, to the extent permitted by law, if you make a late payment, interest changes will be imposed from the date of purchase. Minimum monthly payments of the greater of \$25.00 or 1.0% of your balance (which calculation is rounded up to the nearest dollar) are required plus any minimum monthly payment otherwise due. Making the minimum monthly payments will not pay your promotional balance in time to avoid INTEREST charges. Your card agreement, the terms of the offer and applicable law govern this transaction including increasing APRs and fees and terminating the promotional period.



I UNDERSTAND THAT ALL CUSTOM WHEEL LUG NUTS MUST BE-TORQUED AFTER 25 MILES AND CHECKED PERIODICALLY

X

MOTOR VEHICLE REPAIR PRACTICES ARE REGULATED BY CHAPTER ATCP 132. WIS. ADM CODE. ADMINISTERED BY THE BUREAU OF CONSUMER PROTECTION. P.O. BOX 8911 MADISON WISCONSIN 53708-8911.

TECHNICIAN (S) / SUBCONTRACTORS

Thank you for your business! It is our pleasure to maximize the performance of your vehicle and tires. If you liked our services, please tell a friend. If not, please tell us!

PAY AMOUNT  
GOOOYE 593.55  
TECH: 000233-0.00 RYAN

Job Supply 3.05  
SUB TOTAL 565.29  
SALES TAX 28.26  
GRAND TOTAL 593.55

Thanks for your business.

INVOICE INVOICE Matthews Tire & Service Center INVOICE INVOICE

↑  
This bill





Matthews Tire & Service Center  
1690 Appleton Road  
MENASHA, WI 54952  
(920)727-9901

PAGE 1

Customer ID: 9524000986  
Name: STEVE CANTERBURY  
Address: N681 EAST RD  
Address 2:  
City, State, Zip Code: WAUPACA, WI, 54981  
Home Phone: (715) 256-0410  
Work Phone: () -  
Other Phone: (715) 281-5316  
Tax Exempt #:

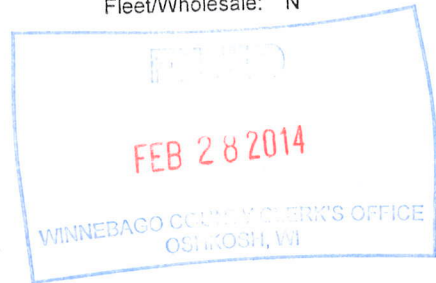
Year: 08  
Make: SATURN  
Model: AURA  
Lic No: 134EGU  
VIN: 1G8ZS57N88F184591  
Color: GREY  
Engine: V6-213 3.5L OH  
Mileage In: 0  
Mileage Out: 0

Create Date: 02/21/14 13:40:05  
Date/Time: 02/25/14 17:18:22  
Workorder #: 74094  
Invoice #: 238072

Email Address: na  
PO Number:  
Fleet/Wholesale: N

Salesperson: C. KEBERLEIN  
Service comments:

Cashier: TYLER THOMACK



TIRE PRESSURE: LF \_\_ RF \_\_ LR \_\_ RR \_\_ SPARE \_\_

TREAD DEPTH: LF 4/32 RF 3/32 LR 3/32 RR 4/32 SPARE NA/32

FINAL INVOICE APPROVAL:

Qty.	Part #	RFR	Loc	Description	Parts	Labor	Total
	SPORT WHEELS				114.12	0.00	228.24
2	*HUB CAP			HUB CAP			
				TOTAL SPORT WHEELS:	228.24		
	MISCELLANEOUS				18.70	0.00	18.70
1	5079278			21 RAIN-X LATITUDE WIPER BLAD			
				FRONT PASSENGER SIDE - BLADE LENGTH 21 - PTB	20.56	0.00	20.56
1	5079280			24 RAIN-X LATITUDE WIPER BLAD			
				FRONT DRIVER SIDE - BLADE LENGTH 24 - PTB			
				TOTAL MISCELLANEOUS:	39.26		

\*\*\* Customer Wishes To Discard Old Parts \*\*\*

*Note: wipers were bought but not installed & are not related.*

CREDIT CARD #: XXXX-XXXX-XXXX-4853  
APPROVAL # : 025565  
TICKET # :

TERMS: 26.99% APR. This APR is as of 02/25/14. Please see Plan Disclosure for full details regarding this promotion. No Interest If Paid in Full within 6 Months. \$250 Minimum Purchase. If the balance is not paid in full by the expiration of the promotional period or, to the extent permitted by law, if you make a late payment, interest changes will be imposed from the date of purchase. Minimum monthly payments of the greater of \$25.00 or 1.0% of your balance (which calculation is rounded up to the nearest dollar) are required plus any minimum monthly payment otherwise due. Making the minimum monthly payments will not pay your promotional balance in time to avoid INTEREST charges. Your card agreement, the terms of the offer and applicable law govern this transaction including increasing APRs and fees and terminating the promotional period.

I UNDERSTAND THAT ALL CUSTOM WHEEL LUG NUTS MUST BE-TORQUED AFTER 25 MILES AND CHECKED PERIODICALLY

X  
MOTOR VEHICLE REPAIR PRACTICES ARE REGULATED BY CHAPTER ATCP 132. WIS. ADM CODE. ADMINISTERED BY THE BUREAU OF CONSUMER PROTECTION. P.O. BOX 8911 MADISON WISCONSIN 53708-8911.  
TECHNICIAN (S) / SUBCONTRACTORS

Thank you for your business! It is our pleasure to maximize the performance of your vehicle and tires. If you liked our services, please tell a friend. If not, please tell us!

PAY AMOUNT  
GOOOYE 283.35  
TECH: 000233-0.00 RYAN

Job Supply 2.36  
SUB TOTAL 269.86  
SALES TAX 13.49  
GRAND TOTAL 283.35

*Subtotal = \$230.40  
Sales tax = \$11.53*

Thanks for your business.  
INVOICE INVOICE Matthews Tire & Service Center INVOICE INVOICE

*(This is the) Grand total \$242.13*



Matthews Tire & Service Center  
1690 Appleton Road  
MENASHA, WI 54952  
(920)727-9901

PAGE 1

Customer ID: 9524000986  
Name: STEVE CANTERBURY  
Address: N681 EAST RD  
Address 2:  
City, State, Zip Code: WAUPACA, WI, 54981  
Home Phone: (715) 256-0410  
Work Phone: () -  
Other Phone: (715) 281-5316  
Tax Exempt #:

Year: 08  
Make: SATURN  
Model: AURA  
Lic No: 134EGU  
VIN: 1G8ZS57N88F184591  
Color: GREY  
Engine: V6-213 3.5L OH  
Mileage In: 155254  
Mileage Out: 155254

Create Date: 02/20/14 07:34:44  
Date/Time: 02/20/14 15:26:47  
Workorder #: 74036  
Invoice #: 237960

Email Address: na  
PO Number:  
Fleet/Wholesale: N

Salesperson: C. KEBERLEIN  
Service comments:

Cashier: SEAN BRUCKS

TIRE PRESSURE: LF \_\_ RF \_\_ LR \_\_ RR \_\_ SPARE \_\_

TREAD DEPTH: LF 4/32 RF 3/32 LR 3/32 RR 4/32 SPARE NA/32

FINAL INVOICE APPROVAL:

Qty.	Part #	RFR	Loc	Description	Parts	Labor	Total
VALVE STEM/ HARDWARE							
2	VS			TPMS SNAP IN RUBBER VALVE STEM	4.50	0.00	9.00
2	TM			TIRE DISMOUNT AND MOUNT	0.00	6.00	12.00
2	TB			TIRE BALANCE	5.00	7.00	24.00
				TOTAL VALVE STEM/ HARDWARE:	45.00		
SPORT WHEELS							
2	*9597624			WHEEL	195.00	0.00	390.00
				TOTAL SPORT WHEELS:	390.00		
ALIGNMENTS							
1	FWALIGN			FOUR WHEEL ALIGNMENT	0.00	74.95	74.95
				TOTAL ALIGNMENTS:	74.95		
SUSPENSION/STEERING							
1	K90473	LF		MOOG ECCENTRIC CAM BOLT	31.76	40.00	71.76
				BOLT TO ADJUST L/F CAMBER			
				TOTAL SUSPENSION/STEERING:	71.76		
ADJUSTMENTS							
1	MISDIS			MATTHEWS TIRE DISCOUNT	(5.38)	(14.09)	(19.47)
				TOTAL ADJUSTMENTS:	(19.47)		

\*\*\* Customer Wishes To Discard Old Parts \*\*\*

These Parts And/Or Services Were Declined by the Customer:

2	*HUB CAP	HUB CAP	114.12	0.00	228.24
Total Declined Service Recommendations:					228.24

SEE NEXT PAGE

FEB 28 2014

WINNEBAGO COUNTY CLERK'S OFFICE  
OSHKOSH, WI

Thanks for your business.

INVOICE INVOICE Matthews Tire & Service Center INVOICE INVOICE

Lemonths  
Cno int/



WINNEBAGO COUNTY SHERIFF'S OFFICE  
REQUESTING A REPORT

DATE OF REPORT

2-20-14

REPORT NUMBER

14-714

PROCEDURE FOR OBTAINING A COPY OF A REPORT

1. Call the Sheriff's Office Records Division at (920) 236-7301 between 8:00am & 4:30pm, Monday thru Friday to request the report.
2. When requesting the report, please indicate if you would like to 1) Pick up the report 2) Have the report mailed to you or 3) Have the report emailed to you. Reports that are picked up at the Complaint Desk are \$.25 per page. If the report is mailed, the cost will be \$2.00 for pages 1-8 and an additional \$.25 per page after 8 pages. There is no charge for emailed reports, but you must have Adobe Acrobat Reader.
3. When you call to request the report, please indicate 1) The date of incident 2) The name(s) of person(s) involved 3) The location of the incident and 4) A phone number where you can be reached. If email is requested, please provide your email address.
4. Or you may visit our Website at <http://www.co.winnebago.wi.us/sheriff/police-report>

WCSO #19 Revised 10/08/10

