

**WINNEBAGO COUNTY
AGING & DISABILITY RESOURCE CENTER (ADRC) COMMITTEE
MEETING MINUTES**

DATE: February 13, 2012

TIME: 3:30 p.m.

PLACE: Oshkosh Human Services Bldg., Room 33

Members Present: Ginger Beuk, Peter Christianson, Janice Dibble, Diane Egan, Debra Hogue, Ann Jungwirth, Donna Lohry, Mike Norton, Deb Pahl, and Rob Paterson

Members Absent: Jef Hall

Staff Present: Mary Krueger, Ron Duerkop, Mark Weisensel, and Dorothy De Grace

Others Present: Chris Strong, Oshkosh Transit; Kay Hetzel-Hinton, American Red Cross – Volunteer Driver Program; Holly Keenan, Making the Ride Happen; Lori Duclon, Public Health Department; Bob Poeschl, ARC of Winnebago County & Cerebral Palsy of Mideast Wisconsin

1. Public Comments:

There were no comments.

2. Introductions:

All those present introduced themselves.

3. Approve Minutes of the January 9, 2012 ADRC Meeting:

Mike Norton moved for approval of these minutes; seconded by Ginger Beuk and carried.

4. Transportation in Oshkosh & Rural Areas:

- a. **Brief description of current transportation options:** Mark Weisensel distributed the “Going Places” brochure which is prepared by the Specialized Transportation Council. It lists all of the transportation programs that are available for the elderly and disabled residents of Winnebago County. Chris Strong, the director of Oshkosh Transit System, gave an overview of the services they offer. They have a fixed route bus service consisting of eight city routes and Route 10 which provides inter-city service between Oshkosh and Neenah. They offer complementary ADA paratransit service, which is curbside-to-curbside or door-thru-door accessibility within a three-quarter radius around those routes. They offer a supplemental school service; an event service for the EAA; and they offer additional mobility service which is required under federal transit standards. The “Rural over 60” and “Rural under 60” transportation fare is \$6.00 if the township participates in the program; otherwise it would cost \$12.00. Eligibility for the “Access to Jobs” program is an ambulatory curbside-to-curbside trip based on income, hours of work, and if the person’s trip from home to work can’t be completed by bus. Oshkosh Transit also contracts with Lakeland Care District and IRIS to provide transportation for eligible individuals.

Kay Hetzel-Hinton said they currently have 12 drivers for the Volunteer Driver Program. She said they are the administering agency for the ADA transportation cards—they determine eligibility for each of the services. She said the Volunteer Driver Program is for transporting low-income seniors or disabled individuals that need transportation outside the city of Oshkosh. They also transport clients of the Human Services Department. The volunteers use their own vehicle and are paid mileage. They have a small amount of funding that they use for individuals who don't have a case worker but need a ride to a medical appointment. Kay said they are working with "Making the Ride Happen" to fill the gaps when the Red Cross volunteers aren't able to drive. Mary Krueger pointed out that people who are covered under Medical Assistance and are going to medical appointments need to contact LogistiCare for rides.

Holly Keenan, the mobility manager for "Making the Ride Happen", said the organization has been in existence since 2004. They are funded privately; through some federal and state funds; and a New Freedom grant in 2010 allowed them to expand into Oshkosh where they transport adults aged 60 and over. Holly said their volunteers donate their time, vehicle and gas, but they suggest a donation of \$3.00 - \$5.00. She is looking for drivers in addition to the three they already have for Oshkosh. They work with the American Red Cross in collaborating rides. "Making the Ride Happen" also provides travel training and bus buddy services. At this time their service provision is limited, which makes it difficult for scheduling both riders and drivers.

- b. **Describe current ADRC/DHS involvement:** Oshkosh Transit sent letters to the ADRC asking us to remind consumers to be sure and renew their eligibility for ADA cards with the American Red Cross before April. Chris Strong said he believes Winnebago County and Oshkosh Transit have a good partnership. He feels that recognizing the county funds that are available along with federal and state grants, we have a good level of transportation service in this county.
- c. **Identify areas and services or resources that are needed:** Chris Strong said there are some gaps in service for the fixed route service and for the rural bus programs that they have been working on. Chris said he meets periodically with Valley Transit for collaboration in improving Route 10 and the paratransit routes. Mike Norton said he feels there is a need for transportation to the residents of the housing units for the elderly in Omro and Winneconne and also for individuals to get to the Department of Motor Vehicles. Kay Hetzel sees a big gap in rides needed for people under age 60 that don't have a case worker.
- d. **Identify potential additional areas of collaboration:** Chris Strong said the travel training program would be a good solution to educate people on alternate bus trips to the ones they are currently using. There are ongoing quarterly meetings of the Specialized Transportation Council that anyone can attend. Mary Krueger will connect with interested people to set a time for a meeting to further discuss collaboration in identifying transportation needs.

5. 2011 Senate Bill 436 (State support for public transit):

Mike Norton said legislation has been introduced to act on Senate Bill 436 by restoring the 10% state support for public transit which was cut in the bill. He asked the Committee's support for this legislation. Deb Hogue moved that we send a letter to the Legislative Committee, with a copy to the Human Services Board and the County Board, in support of the Workforce Mobility Act to restore the 10% state support for public transit; seconded by Ann Jungwirth and carried (10-0).

6. 2012 COP Plan update:

Mary Krueger shared a copy of the Community Options Program (COP) 2012 Plan for approval to be sent to the Department of Health Services. Winnebago County receives over \$1 million each year in COP funding for children or for individuals receiving services through Behavioral Health. We must include any new case management rate and justification for it. Mary said we also have a COP Risk Reserve of \$200,000 that we carried over from previous years. She would like to ask the state's permission to use some of that COP Risk Reserve, since we don't have a waiting list for COP dollars at this time. We would also like to use some of the funds for people who are waiting for long term care services and some of it towards transportation needs. Mike Norton moved to approve the COP Plan; seconded by Ginger Beuk and carried.

7. Summary of 2011 ADRC Outreach/Marketing efforts:

Mark Weisensel distributed copies of a summary of the 2011 ADRC outreach & marketing efforts that have been done. The list includes providers or agencies where Mark gave presentations and where he dropped off written information about the ADRC.

8. Reports:

- a. ADRC Manager – Mary Krueger said we are waiting to hear if the Assembly will approve the lifting of the Family Care cap. We have been going through the wait list to approve people from the list in advance of the cap being lifted. Mary said starting next month we will be tracking unmet needs within our database system. The information can be taken to the regional meeting in May. We are in the process of completing an update of the on-line Winnebago County Resource Directory.
- b. Marketing Outreach – Mark Weisensel said they will host a booth at a Transition Resource Fair on March 1. Mark has been working with Brown, Calumet, Outagamie, and Waupaca counties to finalize a marketing piece for ADRC's which will be distributed to hospitals and medical clinics. Next month he will be giving an ADRC presentation at Island Shores in Neenah. Mark referred to a flyer that lists dates for presentations given by the Elderly Benefit Specialists regarding the A, B, C, and D's of Medicare.
- c. Lakeland Stakeholder Committee – There was no report.
- d. Committee on Aging – Ann Jungwirth did not have a report, as she said her term as a representative for the Committee on Aging has expired.
- e. ARC Board – Deb Hogue said the ARC merged with Cerebral Palsy as of January 1, and the ARC will move to the Hooper Building. Deb is on the Program Committee for Cerebral Palsy.
- f. Complaints/Grievances – There were none.

9. "Community Beat":

There was no information from anyone.

10. Next Meeting: March 12, 2012:

With no further business, Mike Norton moved for adjournment; seconded by Debra Hogue and carried at 5:30 p.m. The next meeting of the ADRC Committee will be held at 3:30 p.m., Monday, March 12, 2012 in Room 33 of the Oshkosh Human Services Building.

Respectfully submitted:
Dorothy De Grace, Recorder