

**WINNEBAGO COUNTY  
AGING & DISABILITY RESOURCE CENTER (ADRC) COMMITTEE**

**MEETING MINUTES**

**DATE:** March 10, 2014

**TIME:** 3:30 p.m.

**PLACE:** Oshkosh Human Services Bldg., Room 33

**Members Present:** Ginger Beuk, Debra Hogue, Ann Jungwirth, Eileen Leinweber, Donna Lohry, Mike Norton, Rob Paterson, Harold Singstock, and Claire Steger

**Staff Present:** Mary Krueger, Ron Duerkop, Mark Weisensel, Alisa Kleisner and Dorothy De Grace

**Others Present:** Larry Lautenschlager, Human Services Board; Lori Duclon, Public Health Department; Charles Hodge and Tom Otto, interested citizens

Donna Lohry called the meeting to order at 3:30 p.m.

**1. Public Comments:**

Lori Duclon said the Strong Bones class has two newly trained volunteers, and they are looking to do some classes in Omro and Winneconne. Lori said the Health Department collaborates with Gold Cross for their "Stay Active Be Confident" program, and they are looking for referrals from them for the Town of Menasha area.

**2. Introductions:**

Introductions were made.

**3. Approve Minutes of the February 10, 2014 ADRC Meeting:**

Eileen Leinweber moved for approval of these minutes; seconded by Mike Norton and carried.

- 4. ADRC in Action:** Alisa Kleisner is an Information & Assistance (I & A) specialist for the ADRC. She shared the process of her involvement in a case that was referred to her to determine eligibility for services. The gentleman had some prior involvement with Behavioral Health and the Family Support Team before he turned 18 years of age. He was residing in the County Jail because of some felony charges that involve child abuse allegations. Since he was evaluated as not being competent to make decisions, they were pursuing guardianship for him. She did a functional screen and worked with his probation agent in getting information. The individual met a target group for developmental disability, and he had some mental health issues. He was found to be eligible for Family Care or the IRIS Program, and he was appointed a guardian. Alisa said she collaborated with the probation agent, the guardian and Lakeland Care District to help him in a temporary transition to be able to get back his SSI and Medical Assistance that was suspended while he was in jail. Alisa said the gentleman lived in temporary housing for 60 days, and his SSI and MA were reinstated. Lakeland was able to find him a permanent group home setting, and Alisa found that he was eligible for SSI-E, with the extra income helping to pay for room and board.

**5. Care Transition Update:**

Mary Krueger explained that there was a meeting in February regarding care transition where several people from the community were invited to share their own or a family member's experience in moving from an acute care setting to an assisted living or other setting. This is part of a grant project being worked on in collaboration with Public Health, Oshkosh Senior Center, ADRC, Evergreen Retirement Community, Valley VNA, etc. The group was looking for information on what is or isn't going well in the transitioning process. She said there were about 50 people in attendance from all walks of life. They pulled the information into different categories or themes to educate families, providers and others. Some of the issues that came up were related to discharge planning and follow-up; community resources and support systems; medications; and financial issues. Mary said the issues all center on coordination and communication. The next group meeting is scheduled for March 24. They plan to break into small work groups that would focus on particular areas.

**6. Dementia Care Redesign:**

Mary Krueger said the state is putting out a plan to redesign the services supporting people with dementia. There has been an increase in the number of people receiving a diagnosis of dementia, and the ADRC would like to be able to look at what we can do to better support those individuals. Ron Duerkop said the Supreme Court had made a decision in 2012 that people who have a dementia diagnosis cannot be protectively placed in a hospital psychiatric unit unless they also have a primary mental health diagnosis. He said this has made it difficult for the Adult Protective Service system because some CBRF's tend to want people with dementia to go to the hospital for some adjustments to their medication regime if they also have behavioral issues. Many times the CBRF decides they aren't able to provide the same services to the individual that the hospital can, but they are required by law to take the individual back once he/she is stable. Ron referred to a handout comparing proposed redesign strategies with priorities that were determined at a stakeholder summit last October. He said the state plans to add 10 dementia care specialists to ADRC's in 2014 that will assist ADRC's in becoming more dementia capable; work with communities to become more dementia care friendly; and expand programs to support individuals and caregivers. Ron said there is a grant available through a competitive application process in the amount of \$80,000. Mary pointed out that some ADRC's consist of multiple counties, and she said the plan is for each ADRC to have a dementia care specialist by 2015.

**7. Reports:**

- a. ADRC Manager – Mary Krueger said it was announced at a recent ADRC Director's meeting that the required testing for inter-reliability has been completed by the ADRC Information & Assistance workers. We will be receiving feedback as to the outcome of the testing. At that same meeting they reviewed the Complaint & Appeal policy. The state received 21 complaints in 2012, and in 2013 they received 26 complaints—none were from Winnebago County. Mary said we were asked to not only track formal complaints, but also the comments or statements that we receive from ADRC customers. This will help in our quality improvement process.

Mary said the state was looking at having a statewide computer system called "Care Works." Information could be entered directly into the system by all ADRC's or exported into the system at the end of each quarter from their own system. After a trial period with pilot counties, the state decided not to go with the new system but will upgrade the SAMS system that is currently being used.

Mary said there has been a collaborative effort between Brown, Calumet, Outagamie and Winnebago ADRC's and their Community Foundations in a "neighbor-helping-neighbor" concept in trying to match people with ADRC clients that have similar interests in order to reduce isolation. The group will have an interview with the Oshkosh Community Foundation next month.

- b. Outreach/Marketing – Mark Weisensel said he is a member of the Oshkosh "Money Conference" planning committee for 2014. He distributed brochures for the Conference which will be held Saturday, April 5 at Oshkosh West High School from 8:30 a.m. to 1:30 p.m. He will have an ADRC booth at the Conference, and one of our elder benefit specialists will give a presentation about Medicare. Mark will give an expanded ADRC presentation on April 15 to a diversity class at the Fox Valley Technical College. It will be hooked up via satellite to all seven FVTC locations. Mark is scheduled to present at a "Learning in Retirement" meeting in October.
- c. Committee Member Updates – Mike Norton informed the Committee that April is National Counties Month.

Deb Hogue referred to an article titled, "No Place for Dad" which was in a Madison newspaper. The article explains that not even a nursing home could handle the dad's end stage dementia. She said the article indicated that some people with dementia that have extreme behaviors are in a lot of pain, but they aren't able to identify or articulate the source of pain. The article stated that this family's experience with dementia suggests that the state's facilities and legal system are not keeping pace with the needs. A copy of the article will be sent to Committee members.

Mike Norton said the Rural Transportation sub-committee agreed on several recommendations at its last meeting that will help with transportation issues of elderly, disabled, low income and rural populations. They will meet again for continuing discussion.

Ginger Beuk reported that she will be attending Disability Advocacy Day in Madison on Wednesday, March 12.

- d. Complaints/Grievances – there were none to report.

8. **Community Beat**: There was no information.

9. **Next Meeting: April 14, 2014:**

With no further business, Mike Norton moved for adjournment; seconded by Ginger Beuk and carried at 5:30 p.m. The next meeting of the ADRC Committee will be held at 3:30 p.m., Monday, April 14, 2014 in Room 33 of the Oshkosh Human Services Building.

Respectfully submitted:  
Dorothy De Grace, Recorder