

**WINNEBAGO COUNTY  
AGING & DISABILITY RESOURCE CENTER (ADRC) COMMITTEE  
MEETING MINUTES**

**DATE:** August 8, 2011

**TIME:** 3:30 p.m.

**PLACE:** Oshkosh Human Services Bldg., Room 33

**Members Present:** Ginger Beuk, Janice Dibble, Jef Hall, Debra Hogue, Ann Jungwirth, Donna Lohry, Mike Norton, Deb Pahl, and Rob Paterson

**Members Absent:** Diane Egan and Jean Wollerman

**Others Present:** Lea Kitz and Ashley Hesse

**Staff Present:** Mary Krueger, Ron Duerkop, Mark Weisensel and Dorothy De Grace

**1. Public Comments:**

There were no comments.

**2. Introductions:**

All those present introduced themselves.

**3. Approve Minutes of the July 11, 2011 ADRC Meeting:**

Ginger Beuk moved for approval of these minutes; seconded by Mike Norton and carried (9-0).

**4. Feedback from Disability Rights Wisconsin Listening Session:**

Lea Kitz is the program manager for the Family Care and IRIS Ombudsman program. The program concentrates on individuals aged 18-59 with disabilities that are experiencing challenges in the new Long Term Care system. They also work with people in IRIS who are aged 60 and over. Lea explained that the state contracts with Disability Rights Wisconsin for the Ombudsman program. A listening session was held in Appleton recently, and Lea gave a brief summary of comments from the participants at that session. She said people were concerned about the impact of the enrollment freeze on the transitioning counties in this area and on counties that will roll into Long Term Care Reform next spring. The Secretary of the Department of Health Services of Wisconsin has authority to cut \$500 million from Medicaid programs without public input or without a vote from the legislature, which is causing concern.

Lea said there was a complaint that Lakeland Care District prevents its members from using doctors that might be more knowledgeable of particular disabilities, but rather has them use local doctors to save transportation costs. Members are having difficulty finding dentists who will accept Medicaid. There is concern that the new LogisticCare transportation broker system won't be effective in coordinating local transit services.

**5. Family Care/IRIS Ombudsman Program:**

Lea Kitz said they mostly see people with physical disabilities, but the number they see with developmental disabilities has risen each year since the program began in 2009. Lea shared a chart showing the reasons why people contact their office. The most prominent reasons are service reduction; denials or terminations; or relocations. Lea said they receive between 25-45 new cases each month statewide from counties that offer IRIS and Family Care. The role of the ombudsman is to advocate for an individual. They resolve cases as quickly as they can, usually within a month's time. If an issue progresses into an appeal or a fair hearing, the ombudsman helps by advising consumers or accompanying them to the hearing. A person can file an appeal directly with the managed care organization or to the state appeals committee.

Lea discussed issues relative to enrollment caps. She said she's heard that when people are calling ADRC's, they are being told there is a cap on enrollment and they aren't taking applications. Lea said the person should be put on the wait list and should receive an evaluation to see if he qualifies for a slot or has urgent needs. Lea asked how we handle transitioning teens. Mary Krueger said we continue to support individuals who turn 18 in our Long Term Care program while they are still eligible for a waiver. If they eventually need different services that the Children's Waiver doesn't pay for, we plan to support them under the Long Term Care program while they are on the wait list.

Lea said they are urging ADRC's to use available nursing home relocation slots. Ron Duerkop said we understand that someone who is relocating from a nursing home may qualify for the "Money Follows the Person" program, but we treat them the same either way. The state will get an 80/20 split in terms of MA revenue for the first year, and then it goes down after that. He said that nursing home relocations are not part of the enrollment cap.

Lea asked that we carefully manage any voluntary disenrollment or enrollment transfer by explaining the consequences to individuals.

**6. Continuation: Review ADRC Committee Responsibilities/Duties:**

The Committee continued with a review of its responsibilities and duties: Mary Krueger asked the committee's input for ways to identify gaps in service and community resources needed by individuals. She suggested looking at the main reasons why people are calling the ADRC as a way to identify gaps in service by upgrading our system for collecting data. The committee will decide at the next meeting the specific language it would like in the plan for public hearings. Mark Weisensel said our marketing plan includes outreach to the CBRF and assisted living facilities staff regarding an understanding of the ADRC. Ron Duerkop said prior to Family Care start-up, licensed CBRF's were required upon admission to notify our agency for anyone who had less than two year's ability to pay privately. We took that opportunity to inform them about waiting lists and funding. Although it is no longer required, we are still occasionally made aware of these situations.

**7. ADRC Committee Membership Recommendations:**

Donna Lohry said we will forward to the County Executive the committee membership recommendation for Rob Paterson and Deb Pahl to continue to serve. We will do more research into other potential new members to the committee.

**8. Reports:**

- a. ADRC Manager – Mary Krueger shared the ADRC activity listing for the month of June. We had 1,092 contacts, and the majority was via the telephone. Most concerns are about aging issues for themselves, a spouse or parent. Geographically, the calls are 52% from Oshkosh and the surrounding area of Pickett and Omro. The Neenah, Menasha, Winneconne, and parts of Appleton areas comprise 38%. The remaining calls were from out of the area or a location unknown. Regarding the ADRC activity of staff for the month of June, 66% was for information & assistance; 16% for Options counseling; 7% for enrollment counseling prior to the July 1 cap; 5% for functional screening for long term care needs; 4% for private pay options; and 2% for brief service coordination.

Mary referred to the 2011 wait list activity statistics. She said we had 302 people on the wait list in the month of June; at the end of July there were 317 people on the list. The majority of people on the list are elderly. We added 21 people to the wait list in July and approved 1 person from the list. We removed five people—three were admitted to a nursing home; one moved out of county; and one person died.

Mary said six individuals were referred to long term care programs during July; five were relocated from nursing homes and one was referred and enrolled due to attrition. There were 11 people disenrolled from Family Care or IRIS during July.

- b. Marketing Outreach – Mark Weisensel said he recently gave two presentations at the Oshkosh Workforce Development Center about the ADRC. He was at the County Fair recently for Senior Citizens Day and Veterans Day where he distributed ADRC brochures from a booth in the Expo Center. He has been talking to the Caregiver Coalition about preparing a caregiver brochure.
- c. Lakeland Stakeholder Committee – Ginger Beuk said their next meeting is August 24 in Manitowoc.
- d. Committee on Aging – Ann Jungwirth said their meetings will resume in September. They are held on the 1<sup>st</sup> Tuesday at 8:00 a.m. at the Oshkosh Senior Center.
- e. ARC Board – Deb Hogue said their group is working on a fundraiser “Art is for ARC,” which will take place in the fall. They continue to work on a possible partnership with Cerebral Palsy of Mideast Wisconsin.
- f. Complaints/Grievance – There were no complaints or grievances regarding the ADRC.

**9. “Community Beat”:**

Mike Norton said he would like to hear from a Lakeland board member and a staff member regarding concerns that were expressed at the public forums. Mary Krueger will check into the possibility of their attendance at a future ADRC Committee meeting.

**10. Next Meeting: Monday, September 12, 2011**

With no further business, Mike Norton moved for adjournment; seconded by Rob Paterson and carried. The next meeting of the ADRC Committee will be held at 3:30 p.m., Monday, September 12, 2011 in Room 33 of the Oshkosh Human Services Building.

Respectfully submitted:  
Dorothy De Grace, Recorder