



THE SILVER LINING™

June 20, 2013

**FAX COVER SHEET****NUMBER OF PAGES INCLUDING THIS COVER SHEET: 7****PLEASE DELIVER THIS TRANSMISSION TO:**

Company: WINNEBAGO COUNTY CLERKS OFFICE  
Name: ATTN: SUE ERTMER  
Fax Number: 920 303-3025

**THIS TRANSMISSION IS FROM:**

SHIRLEY ARNOLD, AIC, INS  
CLAIMS REPRESENTATIVE  
(262) 334-6418 or (800) 236-5010 Extension 6418  
Fax: (262) 335-7000  
SARNOLD@WBMI.COM

**THIS TRANSMISSION IS REGARDING:**

Claim Number: AE47177  
Insured: WISCONSIN COMPENSATION RATING BUREAU  
Claimant: WINNEBAGO CO.  
Date of Loss: 06/11/2013

**MESSAGE:**

If you do not receive all pages, please call the sender as soon as possible. Thank you.

WB-2375 (3-06)



THE SILVER LINING™

June 20, 2013

Sue Ertmer  
Winnebago County Clerks Office  
920 303-3025

Claim No.: AE47177  
Insured: WISCONSIN COMPENSATION RATING BUREAU  
Date of Loss: 06/11/2013  
Location: Highway 10 and 45, Winnebago County, WI

Here is the information regarding our claim for damages to our insured's 2011 Ford Fusion.

The estimate is an initial estimate. Our appraiser indicated there may be a supplement for additional repair once the body shop gets into the repair. Furthermore, our insured's vehicle is used in business and a rental vehicle was taken out until repairs are completed.

Sincerely,

SHIRLEY ARNOLD, AIC, INS  
CLAIMS REPRESENTATIVE  
(262) 334-6418 or (800) 236-5010 Extension 6418  
Fax: (262) 335-7000  
SARNOLD@WBML.COM

Enclosure

WB-1271 (05-10)

**Cc:** Kierzek, Nancy; Moderson, Susan  
**Subject:** FW: Auto Incident Information

Hi Julie,

Please find below a description of the incident that occurred with one of our fleet vehicles this past Tuesday.

Once Susan has all the estimates, we will provide them. If there is anything else you need in the meantime, just let us know.

Thank you for your assistance with this matter!

Tad Cleveland  
Vice President, Technical Services  
Wisconsin Compensation Rating Bureau  
(262) 796-4586 direct line  
262-796-4411 fax  
[tad.cleveland@wcrb.org](mailto:tad.cleveland@wcrb.org)  
[www.wcrb.org](http://www.wcrb.org)

**From:** Moderson, Susan  
**Sent:** Thursday, June 13, 2013 2:33 PM  
**To:** Cleveland, Tad  
**Cc:** Kierzek, Nancy  
**Subject:** Auto Incident Information

Hello Tad: Here is what information I have:

On Tues., June 11, 2013; I was travelling from the Fox Valley to Waupaca (and other cities). Shortly after Highway 10 curves to the right in a northwest direction (at the Highway 45 split), there was road construction being performed and all traffic merging from Highway 45 and Highway 10 was directed to the east (right) lane. While driving in the merged lane, a worker that was doing something within the left lane shot something into the traffic lane, hitting both the semi tractor/trailer in front of me and my car. It appeared to be mud. This occurred at approximately 8:45 am.

I retraced my steps this morning and found the work site. Construction today was being done by Winnebago County Highway Dept., but further down and in the right lane. I didn't want to assume it had been them, so I parked and approached the workers, who advised me that it was the Winnebago County H.D. that had been doing the work at the place & time of the incident. The crew leader, David Huebner, advised me that he recalled their roadway mud jacking mixture jetting out that day and that he was the operator at the time. He called someone at the County, who either told him or directed him to a procedure manual that says we would have to contact Sue Ertmer, the County Clerk. Her number is (920) 236-4888 (FAX-(920) 303-3025). He also referred to his manual and said that a claim would have to be filed with the Clerk, prepared and reviewed at the next County Board meeting, whenever that would be – that they are usually once/month. The County would then accept or deny the claim. This could take a time period of weeks to over a month.

Mr. Huebner also indicated that it is a matter of urgency to get the material removed ASAP because it was not just mud – because they were repairing an actual roadway, they mix cement in the mud. I am in the process of gathering three estimates & I'll send them all at the same time because I'll have to

6/13/2013

scan everything. All three body shops indicated this is a matter of urgency in removing the material. Joe's Collision said it's normal protocol to wait until the insurance company has had the opportunity to look at the damage but could start on it today if they had someone available to look at it.

I will get the estimates to you as soon as possible but wanted to get you the date, time, location, responsible party, contact info, etc. ASAP so this can get started in the meantime. All three places said that the damage is extremely difficult to assess because they can't see what's under the concrete (chips, etc.) and don't know how much replacing/repainting will be needed until after they start. Joe's Collision indicated they wanted to try to get by without repainting or replacing parts if at all possible. I hope this helps. Sorry!

Susan

Date: 6/19/2013 10:38 AM  
 Estimate ID: 7223063  
 Estimate Version: 0  
 Preliminary  
 Profile ID: \* STANDARD

## COUNTRYLAND DAMAGE APPRAISERS INC.

3002 WINDROSS LANE, LITTLE SUAMICO, WI 54141  
 (920) 785-1168  
 Fax: (888) 800-8985  
 Email: cdappraisers@hotmail.com

cdappraisers@hotmail.com

Damage Assessed By: Andy Snyder

Appraised For: SHIRLEY ARNOLD

Type of Loss: Comprehensive Coverage  
 Date of Loss: 6/11/2013  
 Deductible: 250.00  
 Claim Number: AE47177-41

Insured: BUREAU WISCONSIN COMPENSATION RATING  
 Owner: BUREAU WISCONSIN COMPENSATION RATING

Mitchell Service: 911175

Description: 2011 Ford Fusion SEL  
 Body Style: 4D Sed  
 VIN: 3FAHP0JG4BR137817  
 Mileage: 43,006  
 OEM/ALT: A  
 Color: BLACK

Drive Train: 3.0L Inj 6 Cyl 6A FWD

Search Code: B854627

Options: PASSENGER AIRBAG, DRIVER AIRBAG, POWER DRIVER SEAT, POWER LOCK, POWER WINDOW  
 REAR WINDOW DEFOGGER, CRUISE CONTROL, TILT STEERING COLUMN, LEATHER SEAT  
 POWER PASSENGER SEAT, TELESCOPIC STEERING COLUMN, ANTI-LOCK BRAKE SYS.  
 TRACTION CONTROL, FOG LIGHTS, ALUM/ALLOY WHEELS, NAVIGATION SYSTEM  
 AUXILIARY INPUT, LEATHER STEERING WHEEL, SATELLITE RADIO, AUTOMATIC TRANSMISSION  
 FRONT AIR DAM, TINTED GLASS, AUTO AIR CONDITION, TRIP COMPUTER  
 TELEMATIC SYSTEMS, UNIVERSAL GARAGE DOOR OPENER, VARIABLE ASSISTED STEERING  
 SIDE AIRBAGS, ANTI-THEFT SYSTEM, AUTOMATIC HEADLIGHTS  
 INTERIOR AUTOMATIC DAY/NIGHT OR ELECTROCHROMATIC MIRROR  
 SIDE HEAD CURTAIN AIRBAGS, AM/FM STEREO CD/MP3 PLAYER  
 ELECTRONIC STABILITY CONTROL, FRONT HEATED BUCKET SEATS, INTERIOR AIR FILTER  
 KEYLESS ENTRY SYSTEM, POWER DISC BRAKES, POWER HEATED EXTERIOR MIRRORS  
 POWER LIFTGATE/TRUNK, STEERING WHEEL AUDIO CONTROLS

| Line Item | Entry Number | Labor Type | Operation      | Line Item Description             | Part Type/ Part Number | Dollar Amount | Labor Units |
|-----------|--------------|------------|----------------|-----------------------------------|------------------------|---------------|-------------|
| 1         | 100911       | BDY        | REMOVE/INSTALL | Frt Bumper Cover                  |                        |               | INC         |
| 2         | 100914       | BDY        | REPAIR         | Frt Bumper Cover                  | Existing               |               | 2.0 #       |
| 3         | AUTO         | REF        | REFINISH       | Frt Bumper Cover                  |                        |               | C 2.6       |
| 4         | 100915       | BDY        | REMOVE/REPLACE | Frt Bumper License Plate Bracket  | ** QUAL REPL PART      | 22.00         | 0.2         |
| 5         | 100919       | BDY        | REMOVE/REPLACE | Frt Bumper Grille                 | ** QRP CAPA            | 70.00         | 0.3 #       |
| 6         | 100924       | BDY        | REMOVE/REPLACE | R Frt Bumper Fog Lamp Bezel       | ** QUAL REPL PART      | 16.00         | 0.2 #       |
| 7         | 100925       | BDY        | REMOVE/REPLACE | L Frt Bumper Fog Lamp Bezel       | ** QUAL REPL PART      | 16.00         | 0.2 #       |
| 8         | 100928       | BDY        | REMOVE/REPLACE | R Frt Fog Lamp Moulding           | AE5Z 17E810 F          | 99.45         | INC #       |
| 9         | 100929       | BDY        | REMOVE/REPLACE | L Frt Fog Lamp Moulding           | AE5Z 17E811 F          | 99.45         | INC #       |
| 10        | 100246       | BDY        | REMOVE/REPLACE | Grille Emblem                     | AS4Z 8213 A            | 40.28         | 0.2         |
| 11        | 100232       | BDY        | REMOVE/REPLACE | Upr Grille Bar                    | ** QUAL REPL PART      | 187.00        | 0.5 #       |
| 12        | 100240       | BDY        | REMOVE/REPLACE | Ctr Grille Bar                    | ** QUAL REPL PART      | 100.00        | INC #       |
| 13        | 100241       | BDY        | REMOVE/REPLACE | Lwr Grille Bar                    | ** QUAL REPL PART      | 92.00         | INC #       |
| 14        | 100250       | BDY        | REMOVE/REPLACE | R Front Combination Lamp Assembly | ** QUAL REPL PART      | 286.00        | 1.6 #       |

ESTIMATE RECALL NUMBER: 06/19/2013 10:37:57 7223063

Mitchell Data Version: OEM: MAY\_13\_V

MAPP: MAY\_13\_V

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Software Version: 7.0.485

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|    |        |       |                |                                   |                   |          |        |
|----|--------|-------|----------------|-----------------------------------|-------------------|----------|--------|
| 15 | AUTO   | BDY   | CHECK/ADJUST   | Headlamps                         |                   |          | 0.4    |
| 16 | 100251 | BDY   | REMOVE/REPLACE | L Front Combination Lamp Assembly | ** QUAL REPL PART | 286.00   | 0.3 #  |
| 17 | 101933 | BDY   | REPAIR         | Hood Panel                        | Existing          |          | 2.0*   |
| 18 | AUTO   | REF   | REFINISH       | Hood Outside                      |                   |          | 2.8 C  |
| 19 | 102367 | BDY   | REPAIR         | R Fender Panel                    | Existing          |          | 1.0* # |
| 20 | AUTO   | REF   | REFINISH       | R Fender Outside                  |                   |          | 1.6 C  |
| 21 | 102368 | BDY   | REPAIR         | L Fender Panel                    | Existing          |          | 1.0* # |
| 22 | AUTO   | REF   | REFINISH       | L Fender Outside                  |                   |          | 1.6 C  |
| 23 | 102884 | GLS   | REMOVE/REPLACE | W/Shield Glass                    | Sublet            | 430.02 * | 0.0* # |
| 24 | 100681 | BDY   | REMOVE/REPLACE | Ctr Cowl/Dash Cowl Top Grille     | 6E5Z 5402228 AD   | 166.77   | 0.5 #  |
| 25 | 900500 | BDY * | REMOVE/REPLACE | COVER CAR EXTERIOR                | New               | 0.00 *   | 0.3*   |
| 26 | 936012 |       | ADD'L COST     | Hazardous Waste Disposal          |                   | 5.00 *   |        |
| 27 | AUTO   | REF   | ADD'L OPR      | Clear Coat                        |                   |          | 2.2    |
| 28 | 933005 | BDY   | ADD'L OPR      | Restore Corrosion Protection      |                   |          | 0.3*   |
| 29 | 900500 | BDY * | ADD'L LABOR OP | CLEAN-TRIM AS NEEDED              | Existing          |          | 4.0*   |
| 30 | 900500 | BDY * | ADD'L LABOR OP | BUFF & POLISH AS NEEDED           | Existing          |          | 6.0*   |
| 31 | AUTO   |       | ADD'L COST     | Paint/Materials                   |                   | 388.80 * |        |

- \* - Judgment Item
- # - Labor Note Applies
- \*\* QRP CAPA - Quality Replacement Parts CAPA Certified
- \*\* QUAL REPL PART - Quality Replacement Parts
- C - Included in Clear Coat Calc

**FOND DU LAC BUMPER, INC.**  
**1285 MORRIS ST.**  
**FOND DU LAC**  
**WI 54935**  
**(800) 236-2570 (920) 921-2570**

**KEYSTONE AUTOMOTIVE**  
5085 WREN DR.  
APPLETON  
WI 54915  
(800) 422-1995 (920) 731-3030

|    |               |        |   |              |       |
|----|---------------|--------|---|--------------|-------|
| 5  | ** FO1036127C | 70.00  | 4 | ** FO1068129 | 22.00 |
| 11 | ** FO1217103  | 187.00 | 6 | ** FO1039120 | 16.00 |
| 12 | ** FO1210106  | 100.00 | 7 | ** FO1038120 | 16.00 |
| 13 | ** FO1216104  | 92.00  |   |              |       |
| 14 | ** FO2503273  | 286.00 |   |              |       |
| 16 | ** FO2502273  | 286.00 |   |              |       |

### Estimate Totals

|    |                 | Units | Rate  | Add'l Labor Amount | Sublet Amount | Totals   |                              |  |                                |  | Amount   |
|----|-----------------|-------|-------|--------------------|---------------|----------|------------------------------|--|--------------------------------|--|----------|
| I. | Labor Subtotals |       |       |                    |               |          | II. Part Replacement Summary |  |                                |  |          |
|    | Body            | 21.0  | 56.00 | 0.00               | 0.00          | 1,176.00 | T                            |  | Taxable Parts                  |  | 1,479.95 |
|    | Refinish        | 10.8  | 56.00 | 0.00               | 0.00          | 604.80   | T                            |  | Sales Tax @ 5.000%             |  | 74.00    |
|    |                 |       |       |                    |               |          |                              |  | Non-Taxable Parts              |  | 430.02   |
|    |                 |       |       |                    |               |          |                              |  | Total Replacement Parts Amount |  | 1,983.97 |
|    | Labor Summary   | 31.8  |       |                    |               | 1,869.84 |                              |  |                                |  |          |

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Date: 6/19/2013 10:38 AM  
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| III. Additional Costs                                                                       | Amount        | IV. Adjustments              | Amount   |
|---------------------------------------------------------------------------------------------|---------------|------------------------------|----------|
| Taxable Costs                                                                               | 393.80        | Insurance Deductible         | 250.00-  |
| Sales Tax @ 5.000%                                                                          | 19.69         | Customer Responsibility      | 250.00-  |
| <b>Total Additional Costs</b>                                                               | <b>413.49</b> |                              |          |
| Paint Material Method: Rates<br>Init Rate = 36.00 , Init Max Hours = 99.9, Addl Rate = 0.00 |               |                              |          |
|                                                                                             |               | I. Total Labor:              | 1,869.84 |
|                                                                                             |               | II. Total Replacement Parts: | 1,983.97 |
|                                                                                             |               | III. Total Additional Costs: | 413.49   |
|                                                                                             |               | Gross Total:                 | 4,267.30 |
|                                                                                             |               | IV. Total Adjustments:       | 250.00-  |
|                                                                                             |               | Net Total:                   | 4,017.30 |

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF ONE OR MORE REPLACEMENT PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. WARRANTIES APPLICABLE TO THESE REPLACEMENT PARTS ARE PROVIDED BY THE MANUFACTURER OR DISTRIBUTOR OF THE REPLACEMENT PARTS RATHER THAN BY THE MANUFACTURER OF YOUR MOTOR VEHICLE.

This is a preliminary estimate.  
Additional changes to the estimate may be required for the actual repair.

Insurance Co: West Bend Mutual

Inspection Site: JOE'S COLLISION & RESTORATION  
 Address: N966 QUALITY DRIVE  
 GREENVILLE, WI 54942  
 Inspection Date: 6/17/2013

AGREED PRICE  
 JOE'S COLLISION & RESTORATION LLS  
 N966 QUALITY DRIVE  
 GREENVILLE, WI 54942  
 PH# 920-757-6763  
 FAX# 920-757-6702

MOTOR VEHICLE REPAIR PRACTICES ARE REGULATED BY CHAPTER ATCP 132, WIS.  
 ADM. CODE, ADMINISTERED BY THE BUREAU OF CONSUMER PROTECTION,  
 WISCONSIN DEPT. OF AGRICULTURE, TRADE AND CONSUMER PROTECTION, P.O.  
 BOX 8911, MADISON, WISCONSIN 53708-8911.

Email: cdappraisers@hotmail.com

All hail supplements must be submitted to CDA before PDR begins  
 All supplements must be approved by CDA prior to repairs. All  
 supplements will require photo's. Also invoices of all parts, not just  
 supplemental parts. This may be required to process the approval of a  
 supplement. Thank you for your anticipated cooperation.

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