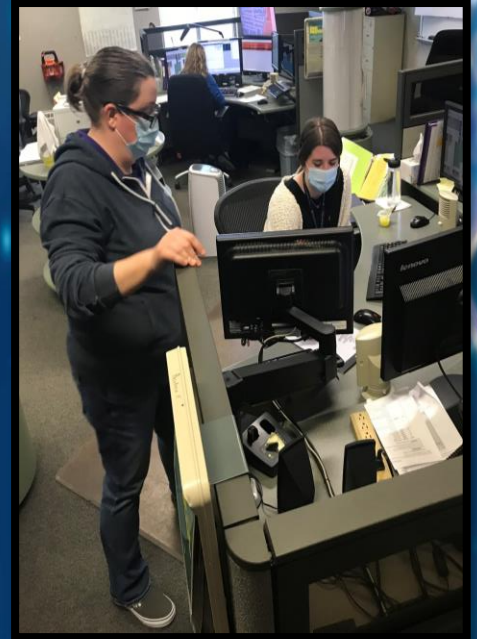


WINNEBAGO COUNTY SHERIFF'S OFFICE



2020

ANNUAL REPORT

SHERIFF'S REPORT



2020 was a tumultuous year unlike any in our nation's history. COVID-19, political divisiveness, and social justice movements affected every facet of life and left many people feeling isolated, scared, and anxious. This year's Annual Report highlights the Sheriff's Office response to the unique challenges presented by these events. The consistent theme that rings true throughout the publication is the dedication and commitment of the men and women who comprise the Sheriff's Office. The resolve, compassion, and professionalism displayed in meeting the responsibilities of their positions and the needs of their community was truly remarkable.

The death of George Floyd sparked outrage and rightfully shook the public's confidence in law enforcement. It forced every progressive law enforcement agency in America to perform a self-examination to see how it could be better. While transparency and accountability have been

long-standing pillars of the Sheriff's Office, we built on these core values by adding our annual use of force statistics to our webpage. We also focused on opening our minds and challenging our preconceptions by participating in both cultural awareness and implicit bias training. Professional growth and ensuring that Agency members have the skills necessary to meet our high standards continue to be the best strategies for success.

Collectively, I am confident that we will emerge from the challenges presented by 2020 stronger and more connected as a community. As Sheriff, I continue to pledge my unwavering commitment to upholding the public's trust and making Winnebago County a great place to live, work, and play.

Sincerely,

John F. Matz, Sheriff



Mission Statement

The Winnebago County Sheriff's Office is committed to providing comprehensive public safety services in partnership with its citizens to promote a safe and secure community.

In order to achieve the Sheriff's Office mission, emphasis is placed on professionalism, teamwork, and individual growth. The Office strives to be a leader within the public safety community and values integrity, fairness, and compassion.

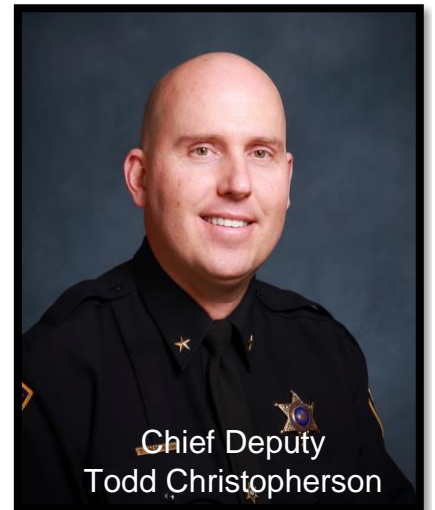


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CORRECTIONS DIVISION

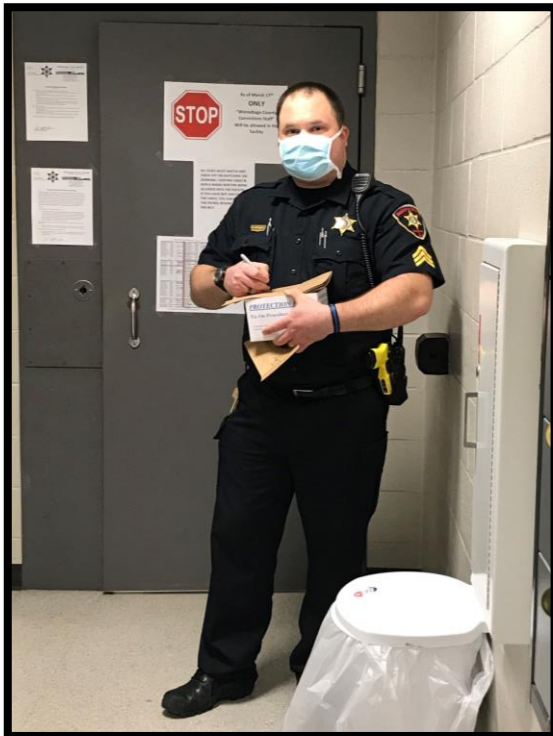


As a position of historical significance and great honor, the office of Sheriff was created by the Wisconsin Constitution. In addition to being the chief law enforcement officer for the county, the Sheriff is statutorily required to operate the jail and tend to the circuit courts. To meet these responsibilities, the Winnebago County Jail operates a 355-bed direct supervision facility to house people remanded into the custody of the Sheriff. Corrections staff complete objective classification of incarcerated individuals to assess their risk and determine housing assignments. While this reduces the functional capacity of the facility to 320 inmates, it ensures the safest and most secure environment.

In addition to traditional incarceration, the Sheriff's Office operates a Work Release Unit which provides pre and post-conviction programming and alternatives to incarceration. Some examples of programming include Work Release, Community Service, Electronic Monitoring, 24/7 Sobriety-Alcohol, and 24/7 Sobriety-Drugs. The Court Services Unit tends to the circuit courts and is responsible for courthouse security, prisoner transportation, interstate extraditions, and video court appearances.



GPS Coordinator Jodi Noffke & Work Release Unit Supervisor Alicia Meyer



Sergeant James Nozar

The Corrections Division is comprised of the following personnel:

- 1 Captain
- 3 Lieutenants
- 12 Sergeants
- 64 Corrections Deputies
- 1 Work Release Unit Supervisor
- 1 GPS Coordinator
- 2 Classification Coordinators
- 3 Account Clerks
- 14 Booking/Security Clerks

Navigating COVID-19

Jails and prisons have been particularly affected by the COVID-19 pandemic. The risk of transmission amongst incarcerated persons is heightened as a result of congregate housing and high population turnover. Compared to the general population, the transmission risk is potentially 5.5 times greater amongst people who are incarcerated. The Corrections Division, coupled with contracted on-site medical services, took aggressive action in combatting COVID-19. The proactive steps were consistent and in accordance with the US Centers for Disease Control and Prevention, *CDC Guidance on Management of COVID-19 in Correctional and Detention Facilities*.

Some of the measures taken include screening new admissions, quarantining arrivals for 14-days, masking requirements for all staff, and increased cleaning to include the use of special sterilization equipment.



Despite these protocols, in November the Jail experienced a COVID-19 outbreak within the general population. The Sheriff's Office worked closely with Winnebago County Public Health and coordinated with the WI National Guard to conduct wide-scale testing. Over the course of two months, the Corrections Division was able to rid the facility of the virus as a result of the efforts taken. On-site medical professionals oversaw the care of inmates who contracted the virus, and no one required hospitalization or outside treatment due to the effects of COVID-19.

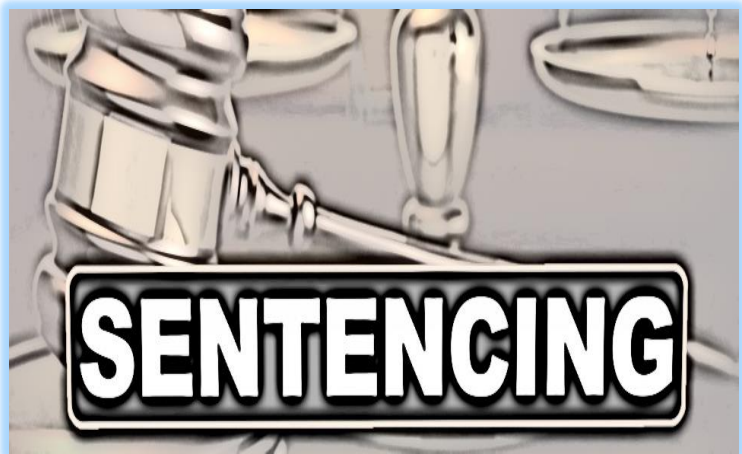
Below is the most recent data from the testing processes administered by the WI National Guard:

Test Date	Inmate Tests	Positive	Negative	Refusal	Staff Tests	Positive	Negative
11/13/2020	52	4	48	12	0	0	0
11/23/2020	33	28	5	9	0	0	0
11/27/2020	18	10	8	44	0	0	0
12/3/2020	165	35	130	4	91	5	86
12/10/2020	128	5	123	4	83	0	83
12/17/2020	131	7	124	5	88	1	87
12/29/2020	36	0	36	2	0	0	0
1/8/2021	28	0	28	0	0	0	0
Totals:	591	89	502	80	262	6	256

Since experiencing this outbreak, the Jail has added rapid testing to its arsenal of tactics to combat COVID-19. All inmates who have completed the 14-day initial quarantine continue to be screened by medical staff. However, they are now also required to submit to a rapid test prior to being placed into the general population. As we move forward in 2021, acquiring and disseminating the COVID-19 vaccine to staff and inmates will be the Corrections Division's top priority.

**2020 Jail Population Statistics by Month
Average Daily Population**

Month	Sentenced Inmates	Non-Sentenced Inmates	Felony Probation Holds	Misdemeanor Probation Holds	Extended Probation Sanctions	Working Huber Inmates
January	75.00	48.16	42.26	7.55	48.35	19.29
February	67.41	41.79	41.24	4.59	44.79	21.52
March	69.00	37.65	37.55	5.13	42.71	15.61
April	70.87	27.27	17.40	2.07	12.20	10.94
May	69.29	32.87	21.84	2.23	7.32	5.23
June	62.63	40.90	32.77	6.13	8.63	3.00
July	62.94	32.42	37.61	5.90	18.97	2.46
August	64.90	47.10	30.55	6.23	33.94	0.16
September	76.30	62.70	23.90	7.20	38.53	0
October	61.58	42.90	26.97	7.32	43.29	0
November	53.87	49.37	20.90	5.23	44.90	0
December	52.61	53.32	19.29	7.35	32.10	0
Monthly Average	65.53	43.04	29.36	5.58	31.31	6.52

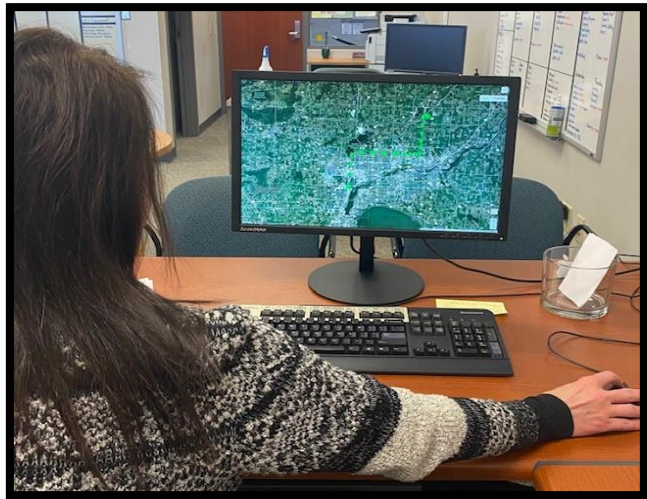


Jail Population 5 Year Comparison

Year	Average Daily Population	Admissions	Male	Female	Average Length of Stay (Days)
2016	293.58	5,983	74.86%	25.12%	17.91
2017	311.62	6,394	74.95%	25.05%	17.79
2018	306.95	6,050	74.41%	25.55%	18.52
2019	279.36	5,188	74.77%	25.23%	19.65
2020	218.93	3,909	74.89%	25.11%	20.44

**2020 Work Release Unit Program Participation
Average Daily Population**

	Electronic Monitoring Inmates	24/7 Sobriety- Alcohol	24-7 Sobriety- Drug
January	14.58	104.64	12.58
February	23.59	99.48	13.31
March	24.35	98.29	14.06
April	21.27	93.73	15.93
May	17.52	96.58	18.80
June	17.00	99.73	19.63
July	16.23	114.80	23.77
August	20.00	121.09	25.12
September	19.03	121.23	26.56
October	20.90	128.32	28.00
November	18.33	126.33	29.63
December	18.16	124.45	31.03
Monthly Average	19.25	110.72	21.53



2020 Prisoner Transportation

	Adult Prisoner Transports	Juvenile Transports
Persons Transported	437	31
Miles Driven	27,361	1,785



PATROL DIVISION



Captain Greg Cianciolo

The Patrol Division is the most visible, readily recognizable, and observable aspect of the Sheriff's Office. Deputies provide law enforcement services to the entire County, while having primary jurisdiction for unincorporated areas within Winnebago County. Proactive policing and community interaction are the focus of the division in support of the high standard of living residents enjoy throughout the community. Sheriff Matz encourages and supports proactive traffic enforcement, community policing initiatives, collaborative problem solving, and empowers Deputies to seek alternate responses to emerging or persistent issues.

The Patrol Division is comprised of the following personnel:

- 1 Captain
- 1 Administrative Lieutenant
- 8 Shift Lieutenants
- 36 Patrol Deputies
- 1 Community Programs Deputy
- 3 Court House Security Deputies



2020 ushered in many changes for the Patrol Division to include the assignment of Captain Greg Cianciolo as its new leader. He has been with the Agency for over 24 years and brings with him a wealth of experience to include more than 13 years as a member of the Sheriff's Office management team. Captain Cianciolo is focused on team building and will use his diverse skill set to further expand the Patrol Division's outreach and community engagement efforts.

The outbreak of COVID-19 brought many unique challenges to the Patrol Division. Patrol Deputies had to adapt their interactions with the public to include wearing personal protective equipment and physical distancing, while still providing the high-level of service expected of them. An emphasis was placed on keeping the public and the Deputies safe, which resulted in some calls for service that would normally be handled in person being taken over the phone. To help limit the spread of COVID-19, as many interactions with the public as possible were conducted outdoors or in locations that allowed for physical distancing.





Along with adapting how Deputies interacted with the public, the Patrol Division took a global approach to ensure minimum staffing levels could be maintained throughout the pandemic. One Deputy was temporarily reassigned from Courthouse Security to the Patrol Division and another Patrol Deputy was temporarily reassigned to the Corrections Division. Additionally, several other Patrol Deputies were cross-trained in the Corrections Division to account for the possibility of COVID-19 related absences within the jail. Overall, the Patrol Division was able to maintain sufficient staffing levels throughout 2020 and continued to respond to every call for service, while providing customer focused service to the citizens of Winnebago County.

2020 CALLS FOR SERVICE

	OFFICER INITIATED	REPORTED	MONTHLY TOTAL
JAN	3,247	1,257	4,504
FEB	2,738	1,266	4,004
MAR	3,745	1,003	4,748
APR	4,448	1,016	5,464
MAY	3,062	1,352	4,414
JUN	2,216	1,546	3,762
JUL	2,193	1,614	3,807
AUG	2,011	1,450	3,461
SEP	1,945	1,256	3,201
OCT	1,871	1,223	3,094
NOV	1,895	1,146	3,041
DEC	2,157	1,180	3,337
YEARLY TOTAL	31,528	15,309	46,837



CALLS FOR SERVICE

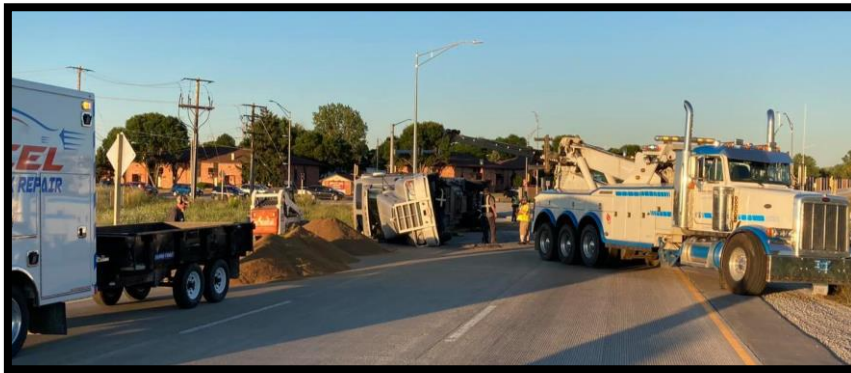
5 YEARS AT A GLANCE

YEARLY TOTAL

2016	48,110
2017	45,960
2018	46,207
2019	50,819
2020	46,837

2020 ENFORCEMENT EFFORTS

	TRAFFIC CITATIONS	OWI ARRESTS	ORDINANCE VIOLATIONS	GRANT ENFORCEMENT CITATIONS	MONTHLY TOTAL
JANUARY	376	11	7	53	447
FEBRUARY	417	29	18	68	532
MARCH	241	19	19	33	312
APRIL	84	7	11	0	102
MAY	161	15	17	0	193
JUNE	291	23	19	97	430
JULY	274	31	23	77	405
AUGUST	241	23	22	115	401
SEPTEMBER	353	15	30	109	507
OCTOBER	427	18	28	37	510
NOVEMBER	344	13	25	80	462
DECEMBER	250	11	12	116	389
YEARLY TOTAL	3,459	215	231	785	4,690



ENFORCEMENT EFFORTS 5 YEARS AT A GLANCE

	CITATIONS	OWI
2016	4,002	215
2017	4,464	218
2018	4,651	194
2019	5,093	216
2020	3,459	215

2020 CRASH HISTORY

	PROPERTY DAMAGE	INJURIES	FATALITIES	MONTHLY TOTAL
JAN	188	21	1	210
FEB	149	27	0	176
MAR	54	12	0	66
APR	64	13	1	78
MAY	76	13	0	89
JUN	107	21	0	128
JUL	64	14	1	79
AUG	71	23	2	96
SEP	73	9	0	82
OCT	116	13	0	129
NOV	121	7	3	131
DEC	116	18	0	134
YEARLY TOTAL	1,199	191	8	1,398

CRASH HISTORY

5 YEARS AT A GLANCE			
	TOTAL CRASHES (INCLUDES INJURY)	FATAL CRASHES	YEARLY TOTAL
2016	1,978	7	1,985
2017	1,798	6	1,804
2018	1,791	10	1,801
2019	1,991	7	1,998
2020	1,390	8	1,398



DETECTIVE DIVISION



Captain David Mack

The Detective Division is the smallest but arguably one of the most impactful divisions within the Sheriff's Office. Members conduct complex investigations that require specialized training and experience to apprehend individuals that have violated local, state, and federal laws. The Detective Division is focused on advocating for crime victims and oversees diverse programming to include Internet Crimes Against Children Unit, Winnebago Drug Enforcement Unit, and Winnebago Countywide Child Abduction Response Team. Additionally, the division oversees all major investigations for the Sheriff's Office as well as the processing, retention, and storage of evidence.

The Detective Division is comprised of the following personnel:

- 1 Captain
- 1 Lieutenant
- 1 ICAC Investigator
- 7 Detectives
- 1 Drug Investigator
- 1 Evidence Coordinator
- 3 Records Associates



Internet Crimes Against Children



Recognizing that children are our most vulnerable population, Sheriff Matz has prioritized combatting child predation as one of the top priorities for the Agency. As a result of this commitment and resolve, the Sheriff's Office Internet Crimes Against Children (ICAC) Unit saw unparalleled growth in 2020, becoming a national leader in fighting internet crimes against children. The primary ICAC Unit investigator was hand selected by the Federal Bureau of Investigation (FBI) to become an FBI Task Force Agent. This partnership afforded Winnebago County access to federal funding, expanded jurisdiction, and greater opportunity to pursue criminal prosecution via the US DOJ Attorney General's Office. Based on this symbiosis, the Sheriff's Office was able dedicate additional manpower to combatting these most heinous crimes.

Coined by the FBI, *Operation Kick Boxer* was an ICAC task force whose purpose was to identify and arrest distributors and manufacturers of child sexual abuse materials and to recover child victims of sexual abuse. Stemming from the work performed by the Sheriff's Office ICAC Unit, over 2,600 suspects worldwide were identified and 40 critically endangered children were rescued from victimization. Overall, 96 active FBI investigations were initiated across the United States and internationally, resulting in the subsequent arrest of 48 suspects.

In 2020, the Sheriff's Office ICAC Unit was selected by the State of Wisconsin ICAC to receive the "Investigation of The Year Award". This award was in recognition of a 2019 investigation of a horrendous child predator who victimized at least 10 children over the course of a decade.

Winnebago Countywide CART

CART (Child Abduction Response Team) is a formalized multi-agency child abduction team that can respond to abducted, missing, and endangered child cases in a timely and efficient manner.



After many years of policy writing, preparation, and training events, a formalized assessment occurred in late 2019. The on-site accreditation event was a simulation that tested Winnebago County CART and provided independent assessors the ability to confirm the team met the rigorous national standards required for certification. In early 2020, the US Department of Justice formally presented Winnebago Countywide CART with its National Certificate of Achievement. Winnebago County is only one of two nationally recognized CART Teams in the State of Wisconsin, and the only team in Wisconsin operated at a local level.



Significant Major Investigations

In August of 2018, a tragic boating accident claimed the lives of two sisters from Neenah. Because the event occurred on the water, this was a unique investigation that involved many partner agencies. After the lengthy, complex investigation and criminal trial, in 2020 the defendant was convicted of two counts of homicide by intoxicated use of a vehicle, and was subsequently sentenced to three years in prison. The resolution of this case provided closure to surviving members of the victims' family and the community as a whole.

In October, a gruesome double homicide occurred in the Town of Omro. This investigation involved the collaborative efforts, teamwork, and manpower of the entire Detective Division. Each member focused on internal communication, while individual detectives completed their assigned tasks. The thorough and comprehensive investigation process included interviews with suspects and witnesses, electronic media/data recovery and analysis, crime scene photography, evidence identification and collection, and considerable follow-up work. The case required working in difficult conditions with long hours and put the division's specialized training to the test. Motivated to deliver justice for the victims and their families, persistent investigators were able to unravel the fatal sequence of events that occurred and arrest those responsible.



Record Heroin Seizure

Opiate addiction continues to be a major concern in Winnebago County. In its entirety, Winnebago County saw at least 34 deaths classified as overdoses in 2020. In an effort to help combat this epidemic, the Sheriff's Office is an active partner in the Winnebago County Overdose Fatality Review Team. Additionally, drug investigations remain an important aspect of the investigative priorities of the Sheriff's Office.

To highlight one lengthy case from the fall of 2020, the Winnebago Drug Enforcement Unit (WDEU) assisted in making several arrests and seizing a record amount of heroin in connection with a large-scale heroin distribution ring with ties to Milwaukee. The defendants in this case were also involved in a shooting that occurred in the City of Oshkosh, demonstrating the violence that is often associated with the drug trade. In this case alone, 542.87 grams (1.2 pounds) of heroin, 77.76 grams of cocaine, 15.22 grams of marijuana, 20 Adderall pills, 20 Suboxone strips, and \$6,226.00 were seized.



Evidence

Proper evidence preservation, collection, processing, retention, storage, and maintenance of system integrity are crucial functions of every law enforcement agency. To sustain a successful prosecution, best practices must be utilized and adhered to at every step of evidence handling, regardless of the size and scope of the case. As technology evolves, keeping up with best practices is essential. Furthermore, as court cases and Wisconsin laws evolve, many pieces of evidence must be retained indefinitely. In some cases, this means additional precautions must be taken, depending upon the physical size and/or type of item retained, and the specific retention schedules based upon the cases involved.

As larger items need to be retained for longer periods of time, access to these items and long-term storage is a daily discussion point within the Detective Division.



2020 Physical Evidence Submittals

1,743 items submitted as evidence

- 358 Evidence items of controlled substances
- 188 Evidence items of drug paraphernalia
- 182 Evidence items from a homicide investigation
- 180 Evidence items from a multi-case burglary investigation

2020 Electronic Evidence Submittals

- 3.48 Terabytes of evidentiary data - squad and body worn camera video
- 200 Gigabytes of evidentiary photos



COMMUNICATION DIVISION



Captain Lara
Vendola-Messer

The Sheriff's Office operates a county-wide Public Safety Answering Point (PSAP) or Communications Center, which is overseen by the Communications Captain and the Communications Lieutenant. Captain Lara Vendola-Messer made the switch to the position of Communications Captain in 2020 and brings with her more than 12 years of experience as a member of the Sheriff's Office management team. Captain Vendola-Messer coordinates the social media presence of the Agency and will continue with this endeavor in her new role.

Within the PSAP, all public safety incidents and related radio traffic and phone calls are coordinated by an allotted 31 extensively trained dispatchers, with 4 or 5 dispatchers working on a shift. Dispatchers are responsible for continuously monitoring 6 primary radio talk groups assigned to law enforcement and fire departments within Winnebago County. The Winnebago County PSAP handles emergency 911 and non-emergency calls, radio communications, and dispatches resources and services for all law enforcement, fire, and emergency medical service providers within Winnebago County to include:

- 10 Law Enforcement Agencies
- 15 Fire Departments
- 13 First Responder Groups
- 1 Ambulance Service

There are more than 100 radio talk groups and frequencies programmed into the Winnebago County radio system that are managed by the PSAP. In 2020, there were 1,619,118 push to talk radio transmissions within the radio system, with an average of 12 seconds per transmission.

In order to maintain professional public safety dispatchers, each new dispatcher receives a minimum of 1,070 hours of on the job training, 8 hours of CPR, 32 hours of TIME system

certification, 24 hours of Emergency Medical Dispatch, and a minimum of 24 hours of continuing education every 2 years. The professionalism of the Communications Center was recognized in September 2020 when it was independently awarded a Certificate of Compliance by the Wisconsin Law Enforcement Accreditation Group (WILEAG) relating to Communication Center policies, protocols, and procedures. The Certificate is valid for three years, and will streamline the process for any law enforcement agency in Winnebago County seeking professional law enforcement accreditation.



Communications Center Annual Statistics

	2020	2019	2018	2017	2016	2015
911 Landline	7,536	7,646	8,161	8,618	8,743	9,078
911 Wireless	35,741	37,535	32,897	32,070	32,201	31,130
Total 911 Calls	43,277	45,181	41,058	40,688	40,944	40,208
Non-emergency Calls	85,967	89,663	88,643	91,666	89,616	92,135
Outbound Calls	36,060	39,482	37,752	40,255	41,251	46,660
Total Phone	165,304	174,326	167,453	172,609	171,811	179,003
Calls for Service	164,877	174,768	170,685	171,631	157,541	158,264

In 2020 the Winnebago County PSAP handled 165,304 incoming and outgoing telephone calls while averaging 453 phone calls per day, or 151 phone calls per eight-hour shift.

In 2020 the Winnebago County PSAP dispatched 164,877 calls for service to police, fire and emergency medical services while averaging 451 calls for service per day, or 150 calls for service per shift.



Emergency Medical Dispatch (EMD)

The Winnebago County PSAP has been equipped with Emergency Medical Dispatch (EMD) software for many years. The electronic software integrates concepts of emergency dispatching protocols with today's critical computer technologies. The software is designed in such a way that it assists dispatchers in quickly identifying a determinate code to send an appropriate level of medical response.

As things rapidly evolved during COVID-19, the protocols and procedures in place rapidly changed, at times faster than the software could keep up. The pandemic protocol has been established and modified, and all medical cases are appropriately triaged. When the PSAP is provided this pertinent medical information, these facts can quickly be relayed to first responders. This was particularly important during the early stages of the pandemic, permitting first responders to self-regulate the use of personal protective equipment which was in scarce supply.

The Winnebago County PSAP also uses a quality improvement feature for its EMD related services, which automates many tasks within a dispatch case review process. This ensures consistent and regular self-assessment of all medical dispatch calls. As such, the Winnebago County PSAP is fully compliant with a state law that becomes effective May 1, 2021 that requires all PSAPs to conduct ongoing quality assurance of its dispatcher assisted bystander cardiopulmonary resuscitation (CPR) program.

911 Information

In 2020, Winnebago County PSAP handled 43,277 total 911 calls. While the majority of the calls were legitimate requests for help, nearly 27% of all 911 calls were deemed to be accidental or hang up calls. Looking a bit more closely, 7,187 were considered abandoned or hang up calls and 4,269 were accidental or pocket dials. Common accidental 911 calls occur because of pocket dialing, misdialing, or children playing with a phone. Although the PSAP receives accidental 911 calls from both cellular and landline phones, the vast majority of them come from cellular phones. In 2020, 83% of 911 calls into the Winnebago County PSAP came from a cellular telephone, while 17% were from a landline phone.

All 911 calls consume time and precious resources. While use begins at the PSAP, it often extends to requiring additional field resources, such as police officers, EMS, first responder and/or fire departments to vet the validity of the call. For each 911 call that comes to the PSAP, if it cannot be determined that 911 was dialed in error, appropriate public safety personnel will be dispatched to investigate. This results in public safety personnel and resources being diverted from calls for real emergencies. The advice when misdialing 911 occurs is for the caller to *remain on the line*. This is particularly crucial when calling from a cell phone, which is not tied to a physical address point like a land line is.



NG911

NextGeneration911 (NG911) refers to the ability to transmit, receive, process, transfer, dispatch, use, and store both voice and data (in the form of pictures, videos, text messages, and incident information) associated with a 911 call or request for emergency assistance. The NG911 system that will be implemented in Wisconsin will contain the same functions of the current analog system while providing for greater accessibility, interoperability, and a more efficient use of 911 resources. NG911 will enable the transfer of 911 calls between geographically dispersed Public Safety Answering Points (PSAPs), increase sharing of data and resources to improve emergency response, and improve coordination and partnerships within the 911 community. The success and reliability of 911 will be greatly improved with the implementation of NG911, as it will enhance emergency number services to create a faster, more resilient system that allows voice, photos, videos and text messages to flow seamlessly from the public to the 911 network. NG911 will also improve PSAP ability to help manage call overload, natural disasters, and transferring of 911 calls and proper jurisdictional responses based on location tracking.

The Winnebago County PSAP had been planning for the needed upgrades, and was able to secure a Wisconsin Department of Military Affairs grant for over \$200,000 to upgrade Customer Premises Equipment (CPE), logging records, and mobile answering positions within the PSAP. These upgrades will enable the Winnebago County PSAP to connect to the Wisconsin Emergency Services IP Network (ESInet) when that core system is operational. Additionally, the Winnebago County PSAP has been working with the State of Wisconsin and their recommended GIS data standards to ensure the Computer Aided Dispatch (CAD) data housed in Winnebago County will be ready for the NG911 upgrades. Watch for more updates in 2021.



TRAINING



Training of Sheriff's Office personnel falls under the responsibility of the Training and Special Operations Lieutenant. To provide professional, timely, and consistent training, the Sheriff's Office has a number of State of Wisconsin Department of Justice Training and Standards certified instructors spread throughout the Agency. Each year all Deputies undergo mandatory in-service training, which varies depending upon assignment, and includes Defense and Arrest Tactics (DAAT), Principles of Subject Control (POSC), firearms, and Tactical Response. Deputies assigned to the Corrections Division also attend eight additional hours of in-service training to ensure they are following current State of Wisconsin Department of Corrections rules, regulations, and best practices.

In the 2019-2020 State fiscal year, 154 Deputies averaged 79.6 hours of training each, well exceeding the minimum standard for recertification set by the State of Wisconsin of 24 hours. The Sheriff's Office prides itself on also providing its civilian staff with training opportunities. In 2020 some of these trainings included CPR recertification, Open Records Law, and Emergency Medical Dispatcher.

While COVID-19 presented a challenging year for attending in person events, the Sheriff's Office was able to complete several notable trainings to include:

- Cultural Awareness training provided by Mr. Alonzo Kelly of the Kelly Leadership Group
- Caliber Press's on-line Implicit Bias course
- Prison Rape Elimination Act (PREA) and PREA Investigator trainings
- Suicide Prevention for Inmates
- Addressing Inmate Grievances
- Assessing Inmate Risk & Needs
- Drug Recognition Expert (DRE) certification



2020 saw additional changes to how law enforcement engages in use of force. On June 16, 2020 Executive Order 13929 on Safe Policing for Safe Communities was signed by President Trump. All Deputies were provided training to ensure they were aware of the changes brought about by this Executive Order and that they were engaging in the most up to date best practices regarding use of force. To ensure compliance with this Executive Order, the Sheriff's Office submitted its policies to the Wisconsin Law Enforcement Accreditation Group (WILEAG). In December 2020 the Sheriff's Office was notified its policies were in compliance with the mandates and received WILEAG certification.

All Wisconsin law enforcement agencies saw further changes in how they report use of force incidents. In March 2020 the State of Wisconsin unveiled its new Use-of-Force and Arrest-Related Death Reporting system. This program is the State's conduit to the FBI's newly created National Use-of-Force Data Collection program. All law enforcement agencies are now required to submit monthly use of force data to the State of Wisconsin via the Traffic and Criminal Software (TraCS) program. The Sheriff's Office has been in compliance with this reporting system since its inception and has provided data to the State for each month this new program has been operational.



Internally, the Sheriff's Office regularly conducts Use of Force reviews for incidents where force was used. Use of force requires the Deputy to complete a separate reporting form. Use of force is preliminarily reviewed by a supervisor. Next, the Training Lieutenant, with oversight from the Chief Deputy, conducts an in-depth analysis of the incident to ensure that a Deputy's actions are consistent with Winnebago County Sheriff's Office General Orders, applicable federal, state, and local laws, and the State of Wisconsin Defensive and Arrest Tactics (DAAT) System, or the State of Wisconsin Principles of Subject Control (POSC) System. The 2020 summary use of force data is as follows:

- Deputies from the Field Services Divisions of the Sheriff's Office responded to 49,766 incidents according to Computer Aided Dispatch (CAD) records. 31 of those incidents, or .062%, resulted in force being used.
- Deputies from the Corrections Division of the Sheriff's Office responded to 425 formal incidents (those which required a police report) according to Computer Aided Dispatch (CAD) records. 16 of those incidents, or 3.8%, resulted in force being used.



Much of the training we conduct is scenario-based with role players and focused on using interpersonal communication and de-escalation tactics to gain voluntary compliance when interacting with people. The statistics listed above confirm that the training we provide works as use of force by our Deputies is not common.

The full annual use of force reports can be found on our webpage <https://www.co.winnebago.wi.us/sheriff>



K9 UNIT



Like all other areas within the Sheriff's Office, COVID-19 increased the need for all Deputies to function in other supportive roles within the community, and therefore decreased citizen K9 interactions. Due to the pandemic and related community restrictions, typical K9 Unit activities such as special events and public demonstrations were greatly reduced in 2020. However, K9 Franz and K9 Tim continued their work with the Sheriff's Office's SWAT Team. Likewise, some demonstrations still occurred for groups such as the Citizens' Academy, Leadership Oshkosh, and the Winnebago County Board.

The K9 Unit is overseen by the Detective Lieutenant, and is comprised of three specially trained deputies and their three canine partners.



Deputy Schoonover
K9 Tim



Deputy Geschrei
K9 Kai



Deputy Zill
K9 Franz

Despite the challenges of 2020, the K9 Teams had a combined 120 deployments.

These deployments led to the seizure of:

- Over 15 pounds of THC
- 3.5 ounces of stimulants (Methamphetamines and Cocaine)
- 1.25 pounds of Heroin resulting in 75 arrests.

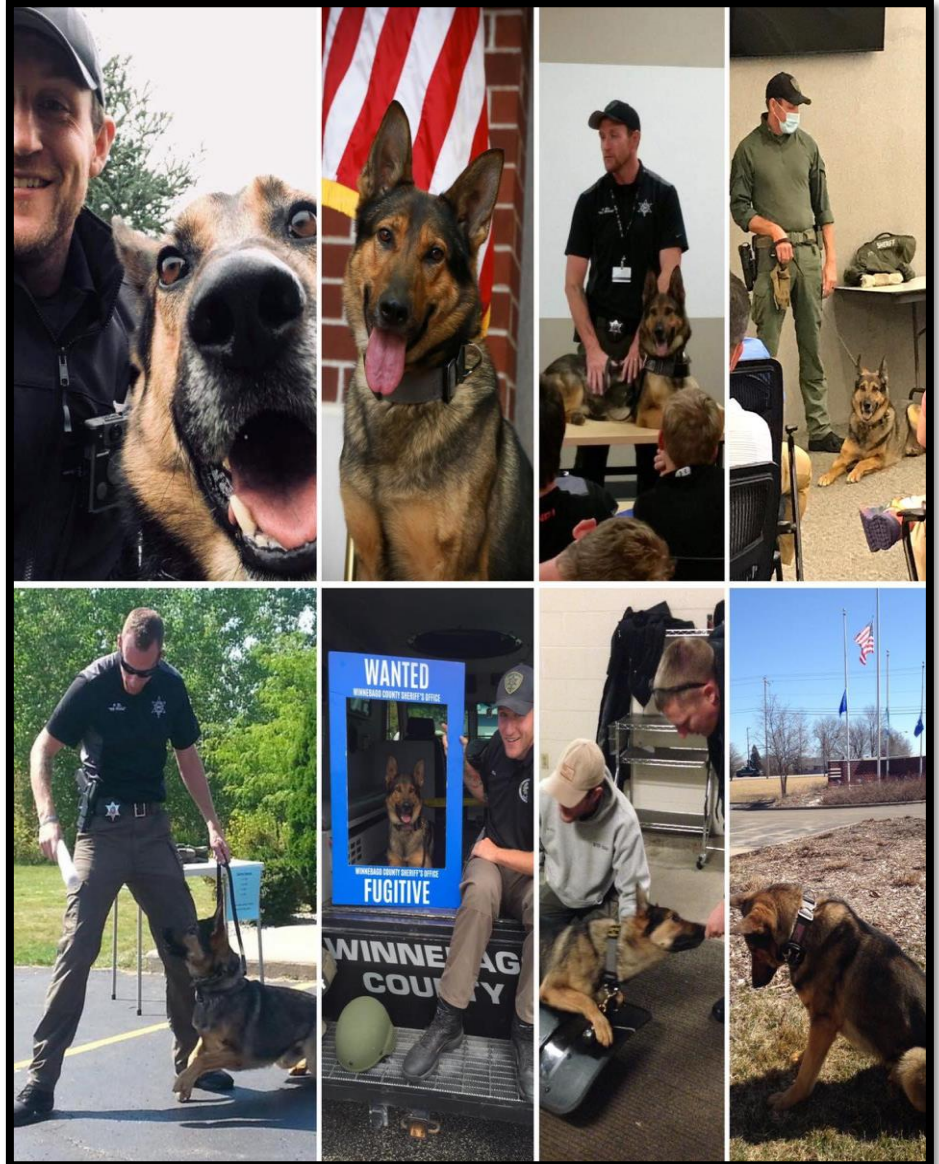
The K9 Unit also assisted other police agencies on 30 different mutual aid requests in 2020.

The unexpected event that most adversely impacted the K9 Unit, and the Sheriff's Office as a whole, was the sudden loss of active duty K9 Franz. On October 5, 2020 Franz became ill and quickly succumbed to a brain tumor, while in the arms of his partner Deputy Zill. Franz was an energetic and versatile patrol canine. While he was strong, fierce, and a member of the SWAT Team, he showed his more sensitive side during demonstrations when interacting with children.

Franz was a trusted member of the Sheriff's Office family for over seven years, and he has been greatly missed. Due to generous contributions from the community and the hard work of the K9 handlers, the Winnebago County K9 Unit continues to be strong. The Sheriff's Office will look to add another team in 2021.



In Memory of K9 Franz
E.O.W. 10-05-2020



SPECIALTY TEAMS

SWAT

(Special Weapons
And Tactics)

The Winnebago County Multi-Jurisdictional SWAT Team is on call 24-hours a day and can respond to critical incidents at a moment's notice. Team members perform SWAT responsibilities in addition to their regular job duties and train a minimum of 16-hours per month to maintain proficiency in the skills needed to resolve high-risk incidents. To simulate life-like events, the SWAT Team participates in full-scale exercises with the Crisis Negotiators multiple times per year.

Winnebago County is designated by the State of Wisconsin as a Type II SWAT Team and serves as one of eight regional SWAT Teams for the state under the Aligned Law Enforcement Response Team (ALERT) system. This designation places specific requirements on team members for training, fitness, and operational abilities. As a regional team, Winnebago County receives funding for equipment and training through the Department of Homeland Security.

The SWAT Team was activated for service 17 times in 2020. Mutual aid requests from other agencies were the most prevalent reason for team response. The SWAT Team assisted the U.S. Secret Service, providing security at the Wittman Regional Airport, for Presidential and Vice-Presidential visits. Additionally, the SWAT Team was requested to assist the cities of Milwaukee, Wauwatosa, and Kenosha during incidents of civil unrest and rioting. The team was assigned to escort fire fighters and paramedics as they fought structure fires and rescued injured people from hostile crowds. The Milwaukee Police Department also requested assistance for the SWAT Team as they prepared to host the Democratic National Convention. However, the event was significantly reduced as a result of the COVID-19 pandemic and the SWAT Team services were no longer needed.



Critical Incident Call Types:

- Hostage Rescue Situations
- Armored Rescue Vehicle Operations
- Armed Barricaded Subjects
- Tactical Tracking and Woodland Terrain Operations
- Execution of High-Risk Search/Arrest Warrants
- High-Risk Apprehension Operations
- High-Risk Security Operations
- Counter Sniper/VIP Protection Details
- Other Situations Where the Likelihood of Armed Resistance Appears Great

SWAT Team Members

- 14 Sheriff's Office Deputies
- 2 Village of Fox Crossing Police Officers
- 1 City of Menasha Police Officer
- 1 University of Wisconsin-Oshkosh Police Officer

TACTICAL RESPONSE UNIT

The Tactical Response Unit is comprised of 29 Deputies from Administration, Corrections, Patrol, and the Detective Divisions of the Sheriff's Office. Members are trained to respond to large civil disturbances and protests for the purposes of providing enforcement through crowd control. The team focuses on utilizing group tactics, special protective equipment, and formations to direct and control large gatherings of people with the goal of protecting lives and property.



The Tactical Response Unit adheres to the Mobile Field Force standards created by the Federal Emergency Management Administration's Center for Domestic Preparedness. Members are trained in team tactics utilizing several formations and specialty equipment to disperse unlawful assemblies. Team members also receive annual training focusing on legal considerations for responding to civil unrest, current protester tactics, and mass arrest procedures. Team members must pass a yearly fitness test to maintain their operational readiness.

Team members are on call and available 24-hours a day to respond to large-scale protests and spontaneous incidents of civil unrest. In 2020, the Tactical Response Unit assisted both Brown and Kenosha Counties with planned events in their jurisdictions. Team members were responsible for providing general security and took no enforcement action.



CRISIS NEGOTIATORS

The Winnebago County Multi-Jurisdictional Crisis Negotiations Team consists of 12 members comprised of Sheriff's Office Deputies and Police Officers from partner agencies. Crisis Negotiations Team members are on call 24-hours a day and are required to respond to critical incidents at a moment's notice. Crisis Negotiations Team members train more than 40 hours each year. Four-hour blocks of training are conducted multiple times each year and focus on equipment use and scenario-based role playing.

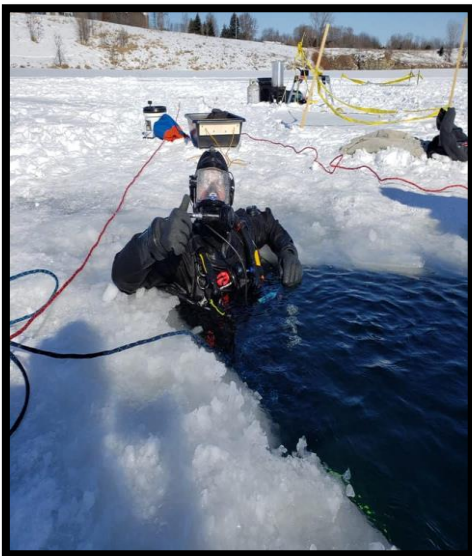


Members of the Crisis Negotiations Team train with the SWAT team at least four times each year, shadowing the SWAT team during an 8-hour training day and participating in full day SWAT/Negotiator exercises in the winter, spring, and fall. Members of the Crisis Negotiations Team attend the 40-hour FBI Basic Crisis Negotiation Course as well as highly sought-after Memphis Model Crisis Intervention Team (CIT) training. Members on the Crisis Negotiations Team attend various interview and interrogation courses. The Crisis Negotiations Team is primarily responsible for transport and setup of the Winnebago County Command Post during high-risk incidents.

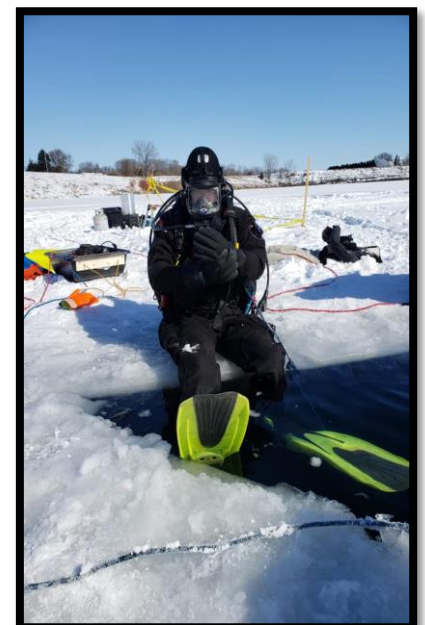
DIVE TEAM

The Sheriff's Office Dive Rescue/Recovery Team responds to requests for service within Winnebago County as well as other jurisdictions when mutual aid requests are made. The Dive Team is tasked with underwater evidence collection as well as victim rescue/recovery incidents. Members complete a minimum of 96 hours of training per year to maintain dive proficiencies. The Sheriff's Office Dive

Rescue/Recovery Team added one position in 2020, bringing the total number of divers to 10. Members of the Dive Team are drawn from all sworn personnel of the Sheriff's Office, and the team is overseen by a Lieutenant.



The Dive Rescue/Recovery Team responded to three call outs in 2020. These incidents included assisting the Oshkosh Police Department in the search of a missing person in the Fox River, assisting the Neenah Police Department in attempting to locate evidence related to a homicide investigation, and assisting Sheriff's Office Detectives in locating a clandestine grave site related to a cold case homicide investigation.



BOAT & SNOW PATROL

Wisconsin is an outdoor paradise, and the requirements of recreational enforcement far exceed the capacity of the Wisconsin Department of Natural Resources (DNR). The Sheriff's Office has a long-standing relationship with the DNR and pursuant to *Wis. Stat. §29.941* the Sheriff and his Deputies are afforded Deputy Conservation Warden status. As part of this partnership, the DNR provides significant reimbursement to the Sheriff's Office for time spent during enforcement activities for both snow and boat patrol.



SNOW PATROL

While completely weather dependent, the Sheriff's Office patrols approximately 213 miles of groomed trails within the County along with hundreds of square miles of publicly accessible frozen water. In 2020 the Sheriff's Office Snow Patrol issued 18 citations and 14 warnings for mostly equipment related violations.



BOAT PATROL

The Winnebago County Sheriff's Office Marine Unit is comprised of three boats. Each Marine unit is staffed with two Deputies who regularly patrol during the navigational season, regardless of the weather conditions, on weekends and holidays from Memorial Day to Labor Day.

The three boats of the Marine Unit are tasked with patrolling 140 square miles of navigable waterways in Winnebago County. These waterways consist of Lake Winnebago, Lake Butte des Morts, Lake Poygan, Lake Winneconne, Little Lake Butte des Morts, as well as the Fox River and Wolf River.



Recognizing the need for speedy response to emergencies county-wide, the Sheriff's Office continues to partner with both the Oshkosh Fire Department and Neenah Menasha Fire Rescue by sharing access to its boats. When every second matters, the dispatching of fire personnel from their assigned duty station allows for the quickest rescue response.

2020 Boat Patrol Enforcement:

- 126 Citations
- 188 Warnings
- 5 OWI Boating
- 260 Safety Inspections
- 21 Vessels Assisted
- 4 Search and Rescue Operations
- 1225 Hours worked

ACCIDENT RECONSTRUCTION

The primary responsibility of the Accident Reconstruction Team is to respond to serious injury and fatal traffic accidents and gather empirical evidence. Team members have extensive training to assist them in determining the proper sequence of events associated with the crash. The Accident Reconstruction Team is overseen by two Lieutenants and comprised of two Technical

Crash Reconstructionists, an Evidence Coordinator, and three Deputies. An Assistant District Attorney is also attached to the team and serves as a resource in determining when criminal charges are warranted.

The Accident Reconstruction Team not only responds to incidents where the Sheriff's Office has primary jurisdiction, it also assists local police agencies within the county when requested. In 2020, the Accident Reconstruction Team responded to nine accident scenes. Team members also assisted the Detective Division with various technical investigations requiring motor vehicle operating system downloads and crime scene mapping.



MOTORCYCLE PATROL

The Motorcycle Patrol Unit has been part of the Sheriff's Office since 2009. The unit consists of one supervisor and two specially trained operators. Motorcycle Patrol has given the Sheriff's Office the opportunity to increase positive community relations through extended personal contact and interaction with citizens throughout the county. In addition, the deputies utilize the motorcycle as an effective tool to combat reckless driving, speeding, and other traffic violations reported by citizens throughout Winnebago County.



HONOR GUARD

The Sheriff's Office Honor Guard is comprised of 12 Deputies who are dedicated to representing the Agency at police memorial services, funeral services, parades, processions, and posting colors. Regrettably, as a result of COVID-19, all Honor Guard public events were cancelled during 2020.

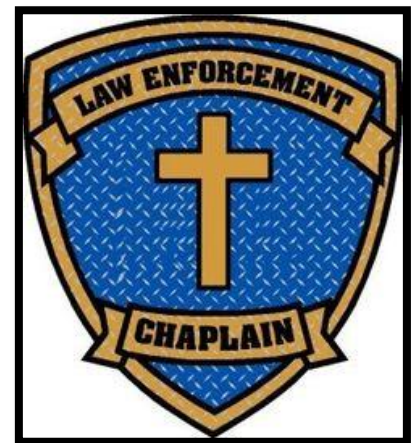


CHAPLAINS

The Sheriff's Office recognizes that its citizens may face personal situations that are not easily resolved. The long-standing Sheriff's Office Chaplain Program is comprised of 16 clergy members who volunteer their time and talents in support of the Agency's Mission. Members rotate on-call status and respond directly to scenes when requested by Deputies. As seasoned professionals they provide spiritual guidance, pastoral counseling, ministry, and comfort to those experiencing crisis or loss. In addition to responding to calls for service, the Chaplain Program is also available to assist employees.



The Chaplains responded to three incidents during the course of 2020, all of which were to offer support during death investigations. While COVID-19 cancelled scheduled Chaplain outreach events, they are committed to returning in 2021 stronger than ever!



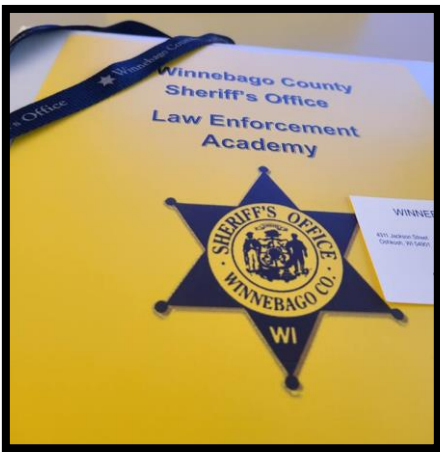
COMMUNITY PROGRAMS

The Sheriff's Office was able to continue serving the community throughout 2020 despite the many restrictions of COVID-19. Although most major events were cancelled, community presentations were facilitated through many on-line meetings and virtual sessions. The Sheriff's Office continued planning for the future with many organizations and event partners. The Community Programs/Crime Prevention office was able to facilitate partnerships with numerous businesses and organizations to provide security assessments as well as virtual, personal, and business-related safety presentations. The Neighborhood Watch program began its 30th watch group in Winnebago County, and Deputies helped to make birthdays special for residents when possible.



DARE

The Drug Abuse Resistance Education (DARE) program has been a steadfast component of the Sheriff's Office outreach efforts since 1989. The specially trained Deputy assigned to DARE teaches in 10 Winnebago County schools to over 750 students each year, presenting two distinct programs based upon age levels. The commonly known 5th grade curriculum is an 11-week program, and the more specialized middle school program is 7-weeks. Each program focuses on healthy decision-making skills, social and emotional learning, and overall coping and resistance strategies. In 2020, some schools moved to an online format, while others remained with in-person attendance, adding to overall delivery challenges of the material.



2020 marked the fifth year that the Sheriff's Office was able to host its annual Law Enforcement Citizens' Academy. Eleven participants learned why and how the Sheriff's Office operates by exploring the five major divisions to include Administration, Patrol, Corrections, Dispatch, and Investigations. The class was able to spend time with employees from each division and learn the intricacies of being a Deputy here at the Sheriff's Office. The class was held weekly for three hours for 13 continuous weeks.

Information on future academies can be found by going to the Sheriff's Office website and clicking on the Community Page.



SOCIAL MEDIA



WCSOWisconsin



@WCSO_Wisconsin



@wco_wisconsin



TheWISOchannel

The Sheriff's Office remains very active with our social media presence. The platform has provided a cost-effective mechanism to be proactive with community education, outreach, and public relations. Social media has also proven effective in delivering valuable real-time information to followers during emergency situations and routinely is the first source community members look to for reliable information.

We welcome interaction with the community and invite citizens to message our pages with questions or content suggestions.

<https://www.youtube.com/watch?v=gfUUFHpUy5s>

Do you think you have what it takes?

Come be a part of our amazing team!

