

Winnebago County
Department of Human Services
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Oshkosh, WI 54903-2187
(920) 236-4700
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Neenah Branch Office:
211 N. Commercial Street
Neenah, WI 54956
(920) 729-2777
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***Learn more about us by
visiting us at***
**[http://www.co.winnebago.wi.us/
human-services](http://www.co.winnebago.wi.us/human-services)**

Find us on Facebook at
Winnebago County Department
of Human Services

Winnebago County is an equal opportunity
service provider. Assistance is available to
access services or material in an alternate
format.

08/28/2018

**To report abuse/neglect
contact the Winnebago
County Department of
Human Services
Access Intake Office:**
For children: (920) 236-4615 or
(920) 727-2882
For adults: (877) 886-2372

After hours: Dial 911

Winnebago County

Department of Human Services

Services Directory

Winnebago Co Dept of Human Services
PO Box 2187
Oshkosh WI 54903-2187

The following are brief explanations of services available to the residents of Winnebago County:

Adult Protective Services

These services are within the ADRC. Services include adults-at-risk and elder abuse investigations/interventions; working with individuals, community resources and the county in coordinating other adult protective services; reporting and interventions, including guardianships. Adult protective placement reviews are completed annually.

For info call: (877) 886-2372

Aging & Disability Resource Center

The ADRC is a resource center for seniors and adults with disabilities. It provides information & assistance, Long term care options counseling, benefits counseling, prevention and early intervention, short-term care management, and access to Family Care benefits. Services provided through grant agreements include home-delivered and group meal sites, volunteer services, specialized transportation, health screening, Senior Center staff, peer counseling, prevention and wellness services. There is also a Dementia Care Specialist to assist with Dementia supports and resources.

For info call: (877) 886-2372

Birth-to-Three Program

Staff provides developmental screening and completes intake for any child under three years old who has a disability or is suspected of having a delay in development. Services are provided to eligible children through contract with Early Intervention Services, an agency of Valley Packaging Industries.

For info call: (920) 997-1484

Child Welfare Services

Services are provided to children, youth and families in our community based on circumstances and need as determined by child welfare and youth justice intake processes. Services are strength-based and family focused, and include youth justice assessments, child abuse and neglect assessments, kinship care support, court intervention services, case management, and placement when necessary with active efforts to achieve reunification. Referrals to and coordination of agency and community-based services and resources are key aspects to our work, with some services provided by contract providers.

For info call: (920) 236-4615 or (920) 727-2882

Crisis Services

(24-hour information, referral, brief counseling, mobile crisis response and residential stabilization services)

Staff provides services to walk-ins to our clinic during business hours; assesses all Ch. 51 emergency detentions at local hospitals, provides mental health services to the county jail, provides transportation between treatment facilities as necessary, operates the county's eight (8) bed adult hospital diversion crisis center and the 24-hr. Crisis Intervention/Hotline phone service. **For info call: (920) 236-4700 or (920) 727-2882; 24-Hour Crisis Helpline: (920) 233-7707 or (920) 722-7707**

Community Support Program (CSP), Comprehensive Community Services (CCS) and Case Management Team Services

Services include psychiatric evaluation, medication prescription and monitoring, supportive counseling, symptom management and supportive psychotherapy, assistance with activities of daily living, vocational assessment and support, crisis management, psychosocial rehab to help with daily living skills, vocational involvement, and community integration.

For info call: (920) 236-4700 or (920) 727-2882

Family Support Services

Staff provides service coordination, support, funding and links to resources for families who have children ages birth to 18 who meet eligibility for needing long term care. Eligible persons typically have a physical, developmental or emotional disability that severely affects their ability to function independently at home, school and in the community. Young adults (aged 18-22) who are not eligible for long term care may be served through this service.

For info call: (920) 236-4650

Economic Support Services

Services include Food Share; Medicaid programs for disabled individuals, people over age 65, pregnant women, children and their parents, (Badger Care), or nursing home residents; Family Planning Medicaid; childcare assistance and energy assistance

For info call: (888) 256-4563

Mental Health Counseling Services

Staff works with indigent or working poor people with no or very limited insurance, or who only have Medical Assistance (MA). Services provided include same or next day intake/evaluation services through our walk-in clinic, brief counseling and psychotherapy, longer term supportive psychotherapy for people with persisting problems, medication prescription and management, and ongoing limited case management for those in need. Services are available to children, adolescents and adults.

For info call: (920) 236-4700 or (920) 729-2777

Prevention Services

Staff coordinates collaborative programming that decreases the likelihood of specific problems for the participants in the area of AODA, child abuse and neglect, etc. OPTION Program (Juvenile & underage alcohol diversion program) available to first time offenders.

For info call: (920) 236-1196 or (920) 727-2882

Substance Abuse Services Assessment Services

Counselors assess, refer, authorize, and case manage individuals in need of alcohol and/or other drug (AODA) treatment services, including AODA, OWI, Drug Court, Safe Streets Treatment Option Program (SSTOP), and the Juvenile Treatment Program. Some AODA assessment services are available through the walk-in clinic. Other specialty services also exist.

For info call: (920) 236-4734 or (920) 729-2777

Our Mission

"To serve the citizens of Winnebago County with professional, quality and cost-effective services that focus on prevention, protection, mental health, family integration, self-determination and recovery with respect for and in partnership with individuals, families, caregivers and the community."

Our Vision

"To be a leader in Human Services by fostering healthy, self-reliant and productive individuals and families."